RECREATION CENTERS OF SUN CITY, INC. MINUTES REGULAR BOARD MEETING September 27, 2012

- **PRESENT:** Vance Coleman, President; Dan Hill, Vice President; Cord Angier, Secretary; Treasurer Larry Klein; and Board Members Jim Brasher, Craig Brown, Linda Lindquist, Carole Martinez, and Bill Pearson
- ALSO PRESENT: Jan Ek, General Manager; Jim Wellman, Assistant General Manager; Brian Duthu, Director of Golf; Linda Menna, Executive Assistant to AGM; Christy Kleinhans, RCSC Communication & Marketing Coordinator; Allen Kleinhans, RCSC Audio/Video Technician; and Deanna Szentmiklosi, Executive Coordinator; 122 RCSC Cardholders and 2 members of the press

President Coleman called the meeting to order at 9:02am in the Sundial Auditorium, immediately after the Quarterly Member Meeting, which was adjourned due to lack of quorum.

- **Board Quorum:** Secretary Angier verified that a Board Quorum was present.
- **Minutes:** The Minutes of the August 30, 2012 Regular Board Meeting were unanimously approved.
- **Treasurer's Report:** Treasurer Klein presented the Treasurer's Report which was unanimously approved. The report is available on the RCSC website at <u>www.sunaz.com</u>.
- Management Reports: Management reports were given by Jan Ek, General Manager; Jim Wellman, Assistant General Manager; and Brian Duthu, Director of Golf. Management Reports are also available at <u>www.sunaz.com</u>.
- **Committee Reports:** The Directors reported on committees as follows:

Bowling: Chair Martinez stated that Randy Johnson, Director of Bowling, talked about the new carpet at Bell Lanes that was installed this summer. He also reported painting at Lakeview was underway and bowling equipment and machines have been serviced. The President of the Sun City Bowling Association reported on the annual meeting being held on October 13, 2012 at the Lakeview Recreation Center. Tournaments are scheduled for November 10, 2012 at Bell Lanes and March 3, 2013 at Lakeview Lanes. The next meeting is October 4, 2012 at 9:00am.

Clubs Organization (COC): Chair Klein reported the Committee had a long discussion about Board Policy 12 and their recommendation has been provided to the Board. The Board will be discussing those comments in the work session this date. The COC's and the Board have worked diligently on this Policy for the past several months and hope to have it finalized in the next month or so. The next meeting is October 10, 2012 at 8:30am.

Elections: Chair Lindquist reported Candidate packets are due by noon on October 5th. Candidate Forums will be held in November so everyone will have an opportunity to meet and ask questions of the candidates. The Committee will provide more information on dates, times and locations for the forums in the next month or so. The next meeting is November 14, 2012 at 1:00pm.

Entertainment: Chair Martinez reported the committee met on August 29 and discussed this past summer performances. All of the shows, June's Uptown Angels, July's Igor and the Jazz Cowboys, as well as Marshall Trimble and Dolan Ellis were well received by the audiences. Each show had no less than 600 attendees, with the ice cream social being the largest audience. The Committee has the shows in place for this fall, and is working on the 2013 shows. Each year brings new and interesting entertainers to the venues, as well as some tried and true past performers. The next meeting is October 10, 2012 at 1:00pm.

Finance, Budget & Audit: Chair Klein reported the Committee will be reviewing 3rd quarter financials at their next meeting which is scheduled for October 30, 2012 at 9:00am.

Golf Advisory: Chair Angier reported the Committee had reports from Brian Duthu and John Snyder, National Golf Maintenance, as well as reports from the courses represented. There were a few more guests at the meeting than usual, which Chair Angier stated is really appreciated, as it is important for golfers to know they can come to Golf Advisory to share their concerns or suggestions. The Committee had some discussion on the issue of straight sheets. Because many of the committee has not yet returned to Sun City, a majority was not present to vote on any recommendations to the Board. It was still a very good meeting and Cord Angier thanked everyone who attended. The next meeting is October 18, 2012 at 8:30am.

Government Affairs: Chair Brasher reported the Committee was updated on general legislative issues. The Maricopa County Tax issue has been referred to SC CAN and has not been resolved. Chair Brasher and Co-Chair Coleman reported to the Committee on a mining visit that they took with Representative Rick Gray. They were impressed with the clean operation. The next meeting is December 6, 2012 at 1:00pm.

Insurance: Chair Brown reported the 2012 property and casualty portion of insurance renewal has been approved by the Board so no meetings are scheduled at this time. The Committee will begin meeting sometime after the first of the year to begin work on renewal for next year.

Lawn Bowling: Chair Hill reported that no meetings were held during the summer so the Committee is just returning to its regular monthly schedule. Chair Hill could not attend the last meeting but Assistant General Manager Jim Wellman reported to the Committee on maintenance, repairs and projects for the lawn bowl greens. The next meeting is October 16, 2012 at 1:00pm.

Long Range Planning: Chair Klein reported the Committee met on September 18 for the first time after a few months off. Prior to the summer break, the Committee presented a long range planning recommendation to the Board for consideration. The Board had some discussion on the plan, but has not completed their work reviewing the Committee's recommendations. The Committee is hopeful that they will get some input back from the Board before the next committee meeting which is October 16, 2012 at 9:00am.

Marketing Committee: Chair Martinez reported the Committee discussed some concerns with the marketing website and had a lengthy discussion regarding direction of the website and an RCSC marketing plan. They also discussed the RCSC Annual Meeting that will be held on January 26, 2013. It will be an all day event with free food, entertainment and a great keynote speaker, along with a summary of the Board's work in 2012 and the Board's 2013 plan. This will be a really great event and the Board will be providing more detailed information in the next few months, but it is something Members will not want to miss. The Committee also

discussed a community event being planned for March and again, more detailed info will be provided. The next meeting is October 23, 2012 at 1:00pm.

Member Communication: Chair Pearson reported a good number of our committee was gone during the summer months so no meetings have been held since May. The Committee is scheduled to meet again next month and will continue their work on evaluating and improving communication methods between RCSC and our Cardholders. The next meeting is October 9, 2012 at 1:00pm.

Properties: Chair Angier reported on the quarterly inspection week which was just completed, where Committee inspectors visit properties and submit reports on any items that may need attention or improvement. The reports are compiled and then reviewed by Jim Wellman, Assistant General Manager, and his staff. The Committee then meets to discuss with Mr. Wellman any issues that were raised by the committee members during their inspections. The next meeting is October 2, 2012 at 9:00am in Social Hall #2 at Lakeview Center.

NOTE: Committee meeting dates can change so be sure to check the RCSC website at <u>www.sunaz.com</u> for the most up to date report on dates and times for meetings.

- Member Comments: Members had questions or made comments as follows: 1) Objections to Motion #2, revising Board Policy #9, which the Board withdrew after listening to Member comments; 2) some Members objected to, and some agreed with, Motion # 1, reducing number of Board/Member exchange meetings to one per month, and removing quarterly member meetings, with one annual member meeting; 3) Member complained about tall palm trees which he felt should be removed; 4) a request for more children's swimming hours; 5) a suggestion for no children's swimming; 6) concern was expressed about table tennis and guests not paying; 7) request for the Board to reduce the Preservation & Improvement Fee and consider closing some of the golf courses; 8) a thank you to the Board does not listen to concerns; 10) complaint about a hole on the golf course; 11) suggestion for time-limit and one person only in lanes at Sundial Pool; and 12) one Member who expressed complete happiness with the Board, the golf courses, Sun City and life in general, thanking the Board for the work they do.
- MOTIONS:
 - **#1 BP4 Board Meetings & Member Exchanges:** Director Pearson moved that Board Policy Resolution No. 4, titled Board Meetings & Member Exchanges, as amended, be approved in its entirety and replace previous Board Policy Resolution No. 4 titled the same. The Motion was unanimously approved.
 - **#2** BP9 Cardholder Guests & Host Punch Cards: After considering comments from the in attendance, Director Martinez moved to withdraw the Motion, which was unanimously approved.
 - **#3 BP10 Code of Conduct & RCSC Rules & Regulations:** Director Lindquist moved that Board Policy Resolution No. 10, titled Code of Conduct & RCSC Rules & Regulations, as amended, be approved in its entirety and replace previous Board Policy Resolution No. 10 titled the same. The Motion was unanimously approved.

- **#4 BP17 Golf:** Secretary Angier moved that Board Policy Resolution No. 17, titled Golf, as amended, be approved in its entirety and replace previous Board Policy Resolution No. 17 titled the same. The Motion was unanimously approved.
- **#5** Golf Fees: Vice President Hill moved for approval of amended golf fees, effective November 1, 2012, specifically:
 - Increasing daily green fees \$1.00 per round on regulation courses;
 - Increasing daily green fees on executive courses .25 to \$1.00 depending on holes played and time of year, with varying increases designed to encourage more play; and
 - Increasing annual golf passes \$25.00.

There will be increase to daily surcharge fees. The Motion was unanimously approved.

- **Upcoming Meetings:** The next Board/Member Exchange, with Agenda, will be Monday, October 15, 2012, at 9:00am in Social Hall #3 at Lakeview Center. The next Regular Board Meeting is Thursday, October 25, 2012 at 9:00am at Sundial Auditorium.
- Adjournment: The Meeting adjourned at 10:50am.

Respectfully submitted,

Cord Angier, Secretary