

**RCSC MEMBER/BOARD EXCHANGE
ALL TOPICS COMPLETED/ OPEN**

MANAGEMENT UPDATES:

Project Review - General Manager Bill Cook

ASU Member Survey - General Manager Bill Cook

DATE	TOPIC	ISSUE	SUGGESTIONS	ACTION	STATUS
4/11/2022	Best Friends Dog Club	Needs indoor climate controlled club space	Place request on PIF	Contacted RCSC to look for current available space and meet with club Board to learn more about requirements: Business Plan and proposal presented by club	OPEN IN PROGRESS
4/11/2022	Marquees	Statement on Marquees say "Original Fun City" but no history.	Replace those words with "City of Volunteers" Previous research/LRP recommendation	Research has been done on this phrase. Younger generation coming are looking for active lifestyles. Working with ASU to look at ways to stay competitive in todays market. Open till Survey complete. Had an ASU kick off meeting with LRP Committee. 12-5 Polly gave an update on the Survey. Online Jan. 16th thru Feb. 6th. Hard copies will be available at the Visitor Center and Corporate Office	OPEN IN PROGRESS
10/10/2022	Golf	Non-Resident prices less than Resident prices	Don't get rid of non resident just increase the price	Price increased for non-residents will monitor for 6 months then make any needed adjustments; will continue to monitor	OPEN IN PROGRESS
12/5/2022	Meeting times	Some people cant attend because of the time of the meetings	Split the meetings one at 9:00am and the other at 6:00pm	Will schedule the following as a test: February Exchange @ 3:00PM April Exchange @ 3:00pm Will see what attendance is.	OPEN IN PROGRESS

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12/5/2022	Center Sunday Hours	It is too hot at 8am in the summer months	Change the Sunday summer hours from 8:00am to an earlier opening time.	Pending response to Survey Chris Herring will do a cost analysis	OPEN IN PROGRESS
12/5/2022	Review policies	Who runs the meetings? Chair or Co-Chair	Change Co-Chair to Vice-Chair	This would be a Bylaw Change	OPEN IN PROGRESS
12/5/2022	Election Integrity	Absentee ballots	Outside vendor run elections	Talk to Election Committee at December meeting about an outside vendor doing the entire election; Cost would be between \$15,000 and \$20,000	OPEN IN PROGRESS
9/12/2022	Bowling	Member and spouse bumped from signing up for No-Tap tournament because of Non-Members	Members should have priority over Non-Members	Director of Bowling Mike Dirmyer appologized and agreed this should never happen and said he would handle the situation.	9/21 COMPLETED
9/12/2022	Time Limits	Consideration of time limits	Ring a Bell 5 minutes Member Input	Placed bell at the back of the room and Members were asked to ring the bell if someone was repeating topics and talking for a long time	9/21 COMPLETED
9/12/2022	Documents reviewed at meeting	Would like to review documents presented and discussed at meeting	Post documents reviewed at meeting/ Best Friends Dog Club, parking etc.	Posted to website	9/21 COMPLETED

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4/11/2022	Golf	Non-residents purchasing golf pass displacing members.	Raise non-residents rate. Change Hours for outside play.	Reviewing non-resident fees for next year. Annual Pass non-residents are only ones to have access to web portal Presentation made at June 13 meeting involving this information	6/22 COMPLETED
4/11/2022	MT. View	Performing Arts Center	Stand alone would bring in revenue.	Plans for Mt. View are already moving forward.	6/22 COMPLETED
4/11/2022	Golf	Outside tournaments bumping members	Change the hours for outside play	Refer to Management - Reviewing BP17 to see what changes can be made regarding outside tournament play. All tournaments are posted on golf calendar on web portal. Motion on June 30th Board Meeting Agenda	6/22 COMPLETED
5/9/2022	Golf & Bowling	Outsiders taking the place of golf and bowling members	The cost for non-members should be higher	Presentation made at June 13th Meeting with steps being taken	6/22 COMPLETED

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5/9/2022	Podium	People may need stability when standing and speaking	Have podium available at meetings	Put podium back for members	6/22 COMPLETED
5/9/2022	Golf	Non-resident portal access	The Board needs to know the data	Information included in presentation on June 13	6/22 COMPLETED
5/9/2022	Golf	On rounds of golf each month, how many are non-residents	Include this information in the golf report each month.	Listed in June Management report and will continue.	6/22 COMPLETED
5/9/2022	Member Exchange spreadsheet	Hard to follow solutions	Have chart available online	Ongoing - posted on website under meeting minutes and summaries	6/22 COMPLETED
6/13/2022	Community Age Overlay	Allowing Children/young adults to live in SC for 2 years with a 55 year old	People need to actively work to keep this from happening so we don't lose our retirement community status.	Hearing on issue is June 23, 2022 at 10:00am. SCHOA meeting is June 28, 2022 at 9:00am	6/22 COMPLETED
6/13/2022	MT. View	Traffic congestion concerning the Lakeview project	Do a traffic study	No traffic study will be done	6/22 COMPLETED

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6/13/2022	Board Meetings	No meetings during July and August	Continue meetings in the summer	Will not have summer meetings Board gets a recess	6/22 COMPLETED
6/13/2022	Standing Committee	Racket sports need to have a voice	Form a Racket Sports Committee	No Committee	6/22 COMPLETED
6/13/2022	Tennis	Courts at Bell are full in morning and Lakeview courts are not in good shape	Make Lakeview Courts for pickleball and tennis use, Put retractable covers over 4 courts at Bell, put smoked glass and air conditioning at Marinette pickleball	President Lehrer met with Tennis club President, walked the courts and encouraged him to submit the clubs annual club budget request for 2023 to clubs office.	6/22 COMPLETED
4/11/2022	Pool Deck	Needs to be replaced	Use Carry forward to repair pool decking	Rub-O-Roc is at 2 of the pools/need time to see how it works	5/18 COMPLETED
4/11/2022	Golf	Walkers with dogs on course while golfers are golfing	workers on course given authority to address the issue	All workers are encouraged to enforce if anyone is found waling on course during play.	5/18 COMPLETED
4/11/2022	Board Member Exchange	This is our meeting	Change name to Member/Board Exchange	A motion on the Agenda addressing this issue	5/18 COMPLETED

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4/11/2022	Pickleball	Noise concern if pickleball courts go in at Lakeview	Survey the members	RCSC will consider sound proofing ways if the pickleball courts go in at Lakeview. In the design phase and we are integrating the sound proffing into the project.	5/18 COMPLETED
4/11/2022	Mt. View	Do not know the steps and cost of the Mt. View Project	Put the phases of the project on the website to identify milestones for when Board	Management Report each month gives this information.	5/18 COMPLETED
4/11/2022	Mt. View	How do clubs give input on Mt. View		President Lehre has been meeting with clubs that will be at Mt. View. Affected clubs should put together a request list and send it to the Board.	5/18 COMPLETED
4/11/2022	Club Donations	Donations not allowed if not matched with donation to RCSC	Add to website about contribution to SC Foundations as well as how	Not matching donations with RCSC could affect our 501 (c)4 status. It is in our bylaws that donations can be made	5/18 COMPLETED
4/11/2022	Mt. View	Not enough bathrooms for women at the proposed performing arts center at Mt.	Need more bathrooms	Architectural standards/will review This is being referred to Management	5/18 COMPLETED
4/11/2022	Communication	Lack of communication between Board and Management	Give more detail in reporting progress	Our processes are defined in the Corporate Documents and the Management Report is also given at every Board Meeting.	5/18 COMPLETED
5/9/2022	Lakeview Project	Traffic congestion concerning the Lakeview project	Need a plan	Not an issue	5/18 COMPLETED
5/9/2022	Mt. View	Filtration systems	Follow CDC COVID Guidelines	Merv-13 filtration consideration at Mt. View	5/18 COMPLETED

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5/9/2022	Meetings	Participation of members at meetings	Clubs should be required to send members to attend meetings	Welcome and encourage all voluntary participation	5/18 COMPLETED
5/9/2022	Technology	Would like to know how technology situation is going	Have a Technology update section in the monthly management reports	Already on the Management Report and the Committee Meetings are open.	5/18 COMPLETED
5/9/2022	Meeting times	Members have other obligations rather than attending meetings	Change time to early or late afternoon or evening	Will consider for fall-After discussion, we will not change the meetings. Had previous meetings in the evening and	5/18 COMPLETED
5/9/2022	MT. View	Decision making Slow process / get it right / avoids pickleball/ move	extend moratorium	Recent motion to extend moratorium failed. Cannot be reconsidered until 2023	5/18 COMPLETED
5/9/2022	Membership Meeting	Is it scheduled in October?	Make it later in year so part-time residents are able to attend	The meeting is scheduled for November 1, 2022	5/18 COMPLETED
5/9/2022	Golf	Bicycles on North Golf course	post more signs saying bicycles not allowed on golf courses	BP17 General Golf R & R #6	5/18 COMPLETED
5/9/2022	Communication	Members aren't informed	reinstate a communications committee and do a survey	List of different types of communication available and their locations will be posted on Website	5/18 COMPLETED

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12/5/2022	Meeting Name	Actual Exchange	Change the meeting name to "The Exchange". This is what the meeting is supposed to be an exchange with the members.	Meeting name changed to "The Exchange"	12/14 COMPLETED
12/5/2022	Bell at meeting	One person shouldn't be able to make another member stop talking	put the bell away and maybe bring back timer.	Bring Timer back and will allow 3 minutes- then President will hit gavel	12/14 COMPLETED
12/5/2022	Clubs Capital Projects	club has been on the Budget since 2018 and nothing has been done	Provide a timeline to clubs on the capital project	GM will put an update on Capital Project Reviews with a timeline	12/14 COMPLETED
9/12/2022	Annual Membership Meeting	Collection of signatures for Proxies on RCSC Property	Make changes in Bylaws to allow collecting signatures on RCSC Property	Planning session scheduled 9-29 following the Board Meeting. The Ad Hoc Bylaws Committee will be there for discussion and questions. Bylaws revision motion failed	11/17 COMPLETED
9/12/2022	Bylaw Revisions	Will Members have an opportunity to give input on the proposed changes?		Planning session scheduled 9-29 following the Board Meeting. The Ad Hoc Bylaws Committee will be there for discussion and questions. Motion on Agenda for the October 27, 2022 Board Meeting; Motion failed at the	11/17 COMPLETED
11/7/2022	State of the Union Report	This is an annual report	Maybe call the report something else.	New name is "Rec Center Updates"	11/16 COMPLETED

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11/7/2022	RCSC Annual Budget Process	More disclosure	Audit should be reported publicly and Members should have input on the budget process 6 months prior	GM contacted other GMs in the area who do not post audited financials but allow for individual review by request. Also confirmed that the budgetary process at RCSC is in line with other organizations in that the budgets are developed by Management and reviewed by Finance and Budget Committees.	11/16 COMPLETED
11/7/2022	SC Posse	communication	Set up meeting to get resolved	GM met with Commander 11/14 will continue quarterly meetings	11/16 COMPLETED
11/7/2022	Process of capital budgeting	Why are certain clubs repeatedly on the capital budget		Clubs need to follow the established process. Mgmt reviews club requests each year and in some instances	11/16 COMPLETED
10/10/2022	ADA Compliant pools	not at all centers and they should be	Would like a lift at Lakeview	5 other pools and spas have a lift. Will investigate cost involved and will bring back for discussion at next Member	11/07 COMPLETED
10/10/2022	PIF Grand Center	VVCSC needs an HVAC system for club space	How much of the Budget from Center is left could we use some	Currently in Budget process and presenting to Finance & Budget Committee this month. Will continue to use the process.	10/20 COMPLETED
10/10/2022	Golf	No fountains or aerators in ponds on courses/mosquitos	Solar pond fountains/ aerators and contact fish and game there are guppies you can put in the ponds.	Will monitor all water sources for mosquitos; When weather warms up will stock ponds with fish	10/20 COMPLETED
10/10/2022	SC Posse	Drugs Crime in Sun City	want to patrol the North golf course/	President Lehrer to call a meeting with RCSC and Posse. Continue meetings and relationship	10/20 COMPLETED

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10/10/2022	Bylaws Revisions	Concerns on a couple issues		Secretary Lenefsky answered questions/ Presenting a motion to Board at October meeting	10/10 COMPLETED
10/10/2022	Golf Courses	Safety issues on golf courses noted by properties committee and not being corrected	Set up OSHA Safety training/make available your safety training policy	Have a safety person from our Insurance company that inspects all of our facilites. We have an inspection plan put together every year to check all bridges.	10/10 COMPLETED
10/10/2022	State of the union report	Was a good report but would like it earlier than the meeting to review.	Could you post it a week before so it could be read prior to any meetings	First time done and it is information from the management report that gets posted every month along with the agenda for the board meeting. Will post this.	10/10 COMPLETED