

GM Update

November 16, 2023

Good Morning

I continue to be impressed by the participation of our members in so many areas.

It has been my goal to get to all our board committees as soon as practical, all of the committees are focused on making things better, and getting things running smoother, as we evolve and change for the future.

Organizational change continues to evolve, with the focus on serving members and supporting those who are on the front line of member contact.

A software review will be starting soon, to ensure the products we use are the right fit, and are supported by the vendors supplying them.

The online comment card system is making progress, with a rollout most likely at the beginning of next year.

On the project front...

As you know the Lake is done, lakefront homeowner boats are going back in, a boat parade and party are planned for mid-December.

We are getting our new paddle boats ready and staff trained too. They may be available for member use next week, in time for Thanksgiving.

And there have been questions about fish... We are working with our expert biologists and developing the plan for reintroduction. That will be starting soon too.

The softball clubhouse, storage area, and batting cage project is underway. Construction fencing should be going up after Thanksgiving, with the project expected to take about six months.

And lastly, I'd like to mention our security pilot taking shape at the Oakmont Center, with new video equipment, access control, and intrusion detection. It should be up and running by Christmas.

There is a lot happening, and this is always a busy season. There is much to be thankful for, I am grateful to the members, our board, and our staff, for working together, as we change and improve our way to 2024 ...and beyond!

Thank you!

Matthew D

RCSC GM