

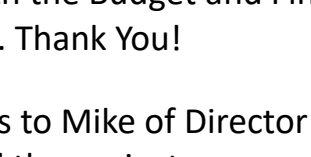
RECREATION CENTERS OF SUN CITY WEEKLY NEWS—11/6/2023

INTRODUCING OUR NEW WEEKLY NEWS

Welcome to the new RCSC Weekly News. We meant it when we promised transparency, and our news update will be made available directly from the source—our Website, on our new News Page, at suncityaz.org/news.

We encourage you to bookmark and visit the news page regularly for updates and news. The page links to other important news sources for RCSC Members and Cardholders.

We have designed the update for an easy read on any device. Feedback and story ideas are welcome at rcsc@suncityaz.org.



MESSAGE FROM THE GENERAL MANAGER

(Comments made at 10/27 Board meeting)

It has been about 3 weeks for me so far in this new role, and it has been great! There are three things I will talk about: appreciation, the Sundial paint, and the budget.

Appreciation – I truly appreciate and am humbled by this opportunity to serve the members of the RCSC, and our privilege card holders as well. And thank you to the board, for shaking things up, for the better! Thank you! Thank you to all of our the staff and management that keep this place going! Thank you!

And I say a special thanks to Kevin our Director of Finance and our interim GM for half this year, for all the time and effort he put in, especially with the Budget and Finance Committee, and Golf, and more... Thank You!

Also, a special thanks to Mike of Director of Buildings and Infrastructure, for all the project progress and completion, including the Viewpoint Lake, that is on the cusp of being open; in fact a giant crane was setting the dock back into the lake this morning. Thank you!

And thank you to all the members, for your time, attention, trust, and spirited involvement. Thank you!

Sundial Paint

It was done for a couple of reasons...

1. It needed to be painted; we had just repainted the entire Sundial Recreation Center, so a faded sundial seemed out of place, and the painters were onsite. I decided to use the Arizona State Flag colors, returning to our roots perhaps, as the 60 plus old original community experiment that got its start here in good old Arizona, just a couple of miles away.

2. I wanted it to be a symbol of change, change I believe the members have hoped for, the board fully expects of me, and the staff will appreciate.

Change item one - Members come first, we here at the RCSC are here to serve all the members, as best we can. Answers like “we always have done it that way”, or “we never have done it that way”, or “we don’t have the money”should never ever be our first response.

Change Item two – Our Staff is critical, they are frontline to our members, and need to be valued, and compensated fairly. We are in many ways a family, and we want to keep the family together.

Change Item three – All Management is here to support the staff, especially the general manager. I believe in servant leadership, and hope to model that in all I do and say. I will mess up and make mistakes, feel free to point them out, it will help me improve.

Change Item four – The board exists to provide guidance, direction, and support to the management, primarily via the general manager. And the board also works for and is elected by the members. And fulfills requirements of our corporation.

So we have come full circle: it starts with the member and ends with the members.

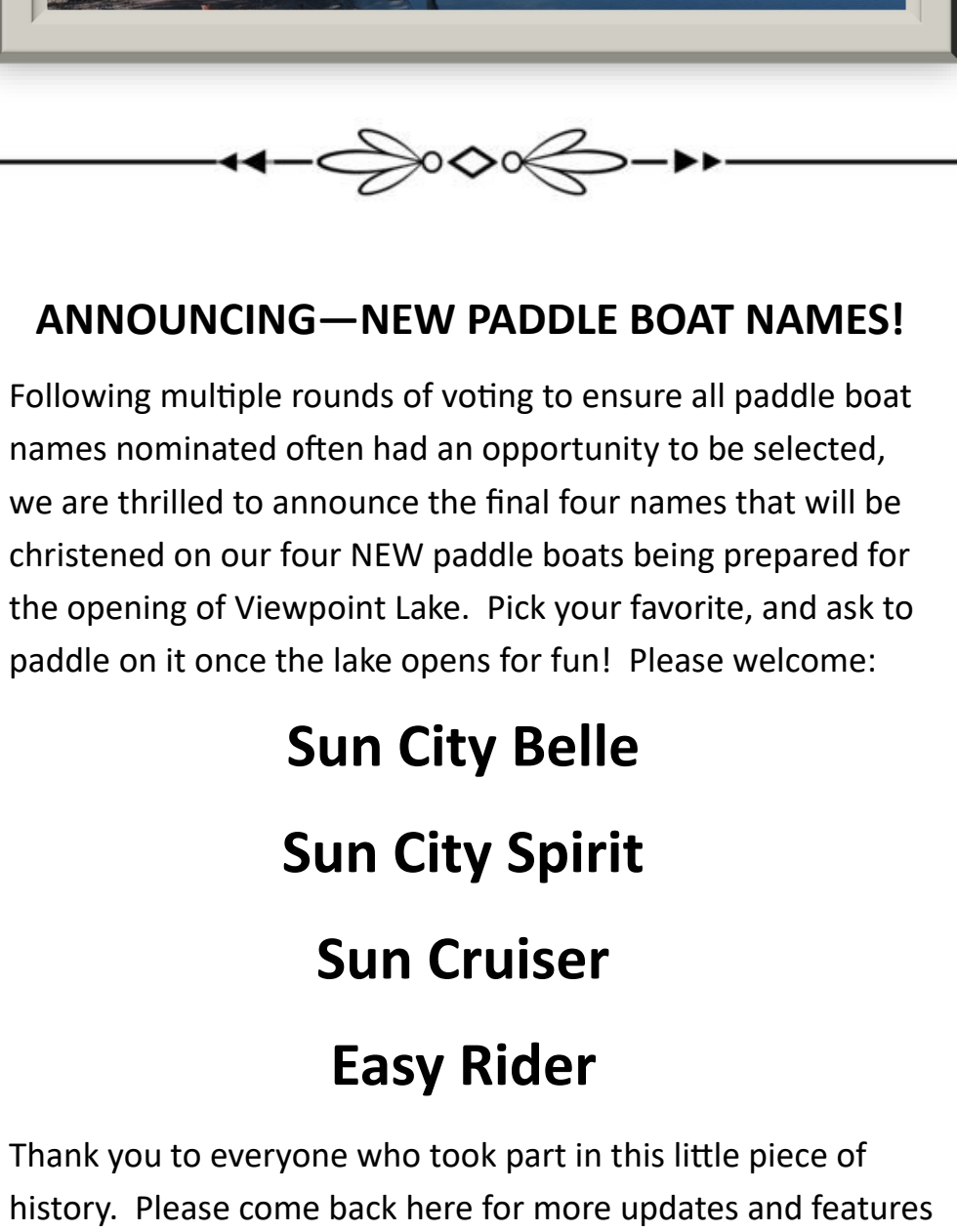
One bonus item, the new paint has helped demonstrate some of the reasons for my concern with social media, where rather than just asking who decided the colors and why, conjecture and inuendo take on lives of their own, with no accountability. I am still pondering what changes may be needed in this area...

And lastly, let’s turn to the 2024 budget, and budget processes in general. It started earlier, had more meetings, more involvement, more discussion, was it perfect?, by no means...

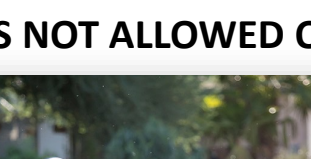
But it is a great start; we will improve on it going forward. Over the next few months, we will document processes, to improve accuracy, consistency, involvement, and transparency, yes transparency; we have nothing to hide here.

We want everyone to know what we are doing, and why. Our goal is clear: easily understood processes for our day to day operations, operating budget, our repair and maintenance capital budget, our performance and improvement budget, as well as integration with a rolling five year budget, and long range plan. All of these things are tools, tools to keep the RCSC on track and focused on member needs.

Thank you! —Matthew D'Luzansky, RCSC General Manager



Sundial's New Colors



TOWN HALLS SEEK MEMBER INPUT

Four town halls are planned in November to seek member input in four key areas: Strategic Alternatives, Long Range Planning and Budget & Finance. Members are invited to attend any (or all) of the opportunities to participate:

Wednesday, Nov. 8 at 7pm to 9pm at Fairway Center

Monday, Nov. 13 at 10am to Noon at Sundial Center

Tuesday, Nov. 14 at 6pm to 8pm at Mountain View Center

Monday, Nov. 20 at 1pm to 3pm at Sundial Center

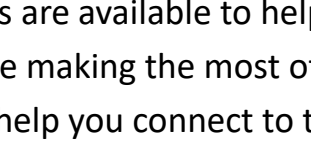
You can find center addresses at suncityaz.org/recreation.



BOARD ELECTION BEGAN MONDAY

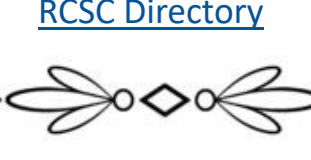
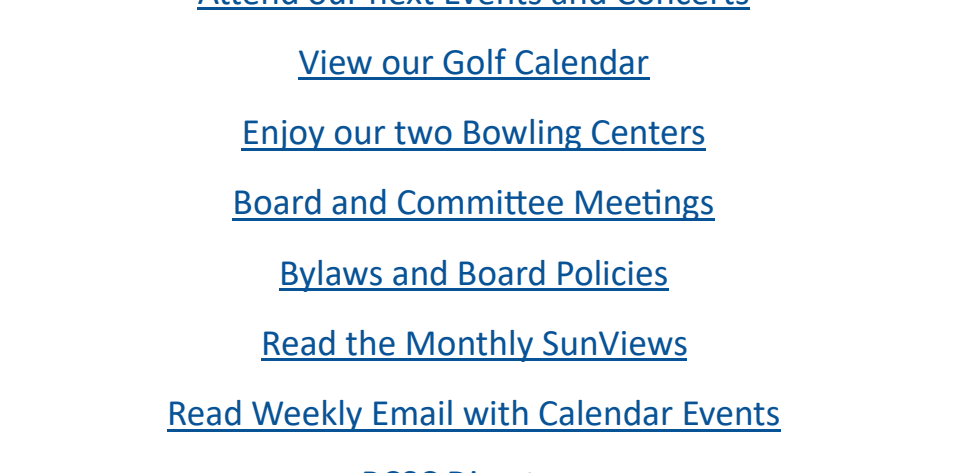
Online voting in the 2023 RCSC Board of Directors Election began on Monday, November 6, 2023 at 8am via the [RCSC Web Portal](https://suncityaz.org) that can be found on the top left of suncityaz.org. RCSC Members may wish to view the [RCSC YouTube](https://www.youtube.com/channel/UC...) channel for posted videos of Candidate Forums as well as introductory videos of candidates. RCSC Members can also request

Absentee Ballots starting on Monday, November 6 at the [Lakeview Corporate/Board Office](https://www.lakeview.com/corporate/board-office) or by calling 623-561-4600. In-person voting will take place on Election Day - Tuesday, December 12, 2023 - 8am to 4pm in Lakeview Social Hall #2. [Click here for instructions on how to vote on the Web portal.](#)



LAKE FENCE DOWN—STAFF TRAINING BEGUN

You may have seen that as the RCSC team moves forward with our contractor on final work on Viewpoint Lake, that the fence has come down. Please note that the lake is not yet open for recreational activities. The lake is not yet ready or accessible by canoe or other recreational sports. The boat dock has been assembled, but paddle boats are not on the water yet. We appreciate your patience as staff trains with the important goal of safety for everyone who will soon be using the lake. As we prepare to open the lake to everyone, please take a moment and read important safety guides in our [Cardholder Guide](#). Save or print the guide so you can refer to it often.



ANNOUNCING—NEW PADDLE BOAT NAMES!

Following multiple rounds of voting to ensure all paddle boat names nominated often had an opportunity to be selected, we are thrilled to announce the final four names that will be christened on our four NEW paddle boats being prepared for the opening of Viewpoint Lake. Pick your favorite, and ask to paddle on it once the lake opens for fun! Please welcome:

Sun City Belle

Sun City Spirit

Sun Cruiser

Easy Rider

Thank you to everyone who took part in this little piece of history. Please come back here for more updates and features as Viewpoint Lake comes back to life!

REMINDER: DOGS NOT ALLOWED ON GOLF COURSES

We live in a community that loves our pets. But, we also need to remember that golf courses, like all of the private property you enjoy at RCSC, are not the place to walk pet dogs. Dogs can damage expensive turf that is meant for the sport. Please keep non-service pet dogs off the courses, and walk them along your sidewalk or yard, or learn more about [Duffieldand Dog Park](#). Thank you. We encourage all RCSC Members and Cardholders to save a copy of the [Cardholder Guide](#).

PORTAL UPDATE: THANK YOU FOR PATIENCE

The RCSC team would like to thank Members for your patience as we updated the online portal. If you need help to activate your account on the portal, please find [instructions here](#). The portal is a great resource for making payments, voting online, setting tee times, and much more. If you need any assistance, please contact members@suncityaz.org.

ANNUAL MEMBERSHIP MEETING NOV. 29

The Annual Membership Meeting will be held Wednesday, Nov. 29, 2023 at 6 p.m. in the Sundial Auditorium. The annual meeting is a chance for members to enact changes to the corporate bylaws and board policies of RCSC. [Members wishing to submit items for inclusion on the agenda must submit written materials to the Corporate Office \(in-person or via email\)](#) in compliance with the following submission dates:

- Any other motions requiring a Membership vote due by Friday, November 10.
- Completed Proxy Forms due by Monday, November 20. Procedures & Form available online at www.suncityaz.org/forms/.

Contact the Corporate Office with questions, (623) 561-4600.

LET’S SET YOU UP FOR A SUN CITY LIFESTYLE

Are you new to Sun City? Do you have guests? Or have you lived here for years but want to find out more about what our amenities offer that can enhance your lifestyle? The Sun City Welcome Center offers a ‘Sun City Experience,’ to connect you to the quality of life you deserve. Our devoted, long-time resident Ambassadors are available to help you connect the dots to ensure you are making the most of your unique community. We can help you connect to the clubs, activities and lifestyle you moved here for—you may be surprised what you find. Come visit us at 16824 N. 99th Ave., in the Bell Center, or call at (623) 977-5000.

GREAT PAGES TO BOOKMARK

[Find a Club and Get Involved](#)

[Check out our Eight Recreation Centers](#)

[Schedule a Sun City Experience Presentation](#)

[Attend our next Events and Concerts](#)

[View our Golf Calendar](#)

[Enjoy our two Bowling Centers](#)

[Board and Committee Meetings](#)

[Bylaws and Board Policies](#)

[Read the Monthly SunViews](#)

[Read Weekly Email with Calendar Events](#)

[RCSC Directory](#)

