

# RECREATION CENTERS OF SUN CITY, INC.

## Technology Committee

January 10, 2024

Chair Preston Kise called the meeting to order at 4:00pm in the Lakeview Center Board Room.

**PRESENT:** Chair Preston Kise, Co-Chair Jim Rough and Committee Members Mark Nagle, Chris Nettesheim, Linda Hallman, Suchindran Chaterjee, Miles Edmundson (via Teams)

**RCSC STAFF:** Director of Finance Kevin McCurdy

**GUESTS:** President Kat Fimmel

**REVIEW/AMEND PRIOR MEETING SUMMARY:** The Summary from the December 13, 2023 meeting was accepted as presented.

### ACTION ITEMS:

#### Old Business:

##### Item 1: Website Redesign

1. Request was made for an update on the progress of the Website Redesign and potential RFP.
2. The Committee was informed that an RFP is being developed and the Committee offered their expertise should it be needed to review the RFP prior to it being sent to potential companies that could do the work.

**Item 2:** The Technology Committee requested that the GM attend the Technology Committee meeting in February to share progress with physical security and potential options for usage monitoring.

1. Without guidance from the RCSC Board and GM the Technology Committee feels that the direction of our research and analysis may not align with the goals of the RCSC Board and GM.

**Item 3:** RCSC GM Request for a software audit on end user terminals and computers to determine if there is obsolete or unlicensed software in use with the RCSC IT environments.

1. Given that this request would require admin access and potentially a software purchase the Committee would like to discuss this in greater detail with the RCSC GM.
2. Given the systems upgrades over the last year and the number of software packages on terminals and computers we would like to discuss if there are indications there is an actual problem that needs to be resolved or if this is a validation check to ensure that there is not a problem.

**Item 4:** Kevin McCurdy provided an update that RCSC will be migrating from old servers to the new server hardware purchased last year that the IT team finished installing recently. This migration will take place on Monday, January 15, 2024.

1. Discussion:
  - a. Timing on migration is during low peak volume and will be the least disruptive to end users should there be issues.
  - b. Fail back has been tested for this migration so that if there are issues it should not cause any outages.
  - c. There are no planned outages for this migration.
  - d. The Committee discussed potential load-balancing and firewall issues which have been reviewed and tested prior to the final migration.
  - e. No obsolete software will be migrated.

**Item 5:** RCSC GM asked the Technology Committee to review options for a Radio Station for Sun City.

1. Research shows that Sun City West has a radio station (KSCW on 103.1)
  - a. The Committee agreed additional research of KSCW and options to use time on radio stations such as the radio station in Peoria for people with visual challenges should be completed with reports back to the Committee during the January Technology Committee Brainstorming sessions on January 17, 2024.
2. Some items under consideration:
  - a. What problems are trying to be solved with a radio station?
    - i. Primarily for shut ins and people that are not comfortable with social media technology.
  - b. Can the existing radio stations share any other demographics that they reach that standard social media and electronic communications are not able to reach?
  - c. Can we negotiate airtime with an existing radio station to see if this will fill the need we think it will?
  - d. How do we sustain a radio station via technology and content?

**Item 6:** RCSC GM asked that the Committee review options for improving the Sun Bowl experience.

1. This item was tabled for future discussion.

**Item 7:** Kat Fimmel (RCSC President) provided the Technology Committee product list from 2022 for review.

1. The committee will review the product list in the Technology Committee January Brainstorming session and determine any updates that need to be made and review with the committee during the February Committee meeting.

### **New Business:**

**Item 1:** RCSC GM set a requirement that all committee meeting summaries be delivered to Marcia Johnson within 48 hours of the meeting.

1. The committee will do its best to comply but there will be instances where this is not feasible, and the committee expressed concern that Marcia Johnson is not held accountable for this requirement.

**Item 2:** New Secretary for the committee was put to the vote. The committee nominated Chris Nettesheim as the 2024 Secretary for the Technology Committee. Chris Nettesheim accepted the nomination with the understanding that with her retirement from work this year she will be attending some of the meetings virtually due to travel overseas and the meeting minutes will be delivered as quickly as possible based on access to software and internet.

Decision: The Technology Committee unanimously approved the nomination of Chris Nettesheim as the Secretary for the Technology Committee for 2024.

**Item 3:** The new Committee Chair Preston Kise introduced himself and the Committee introduced themselves and shared the meeting format and timing for the Technology Committee Meetings.

**Adjournment:** The meeting adjourned at 5:10pm.

**Next Meeting:** February 14, 2024, 4:00pm - Lakeview Center Board Room

Respectfully submitted,

Christine Nettesheim, Secretary