RECREATION CENTERS OF SUN CITY, INC.
Technology Committee
February 14, 2024

Chair Jim Rough called the meeting to order at 4:00pm in the Lakeview Center Board Room.

Present: Chair Jim Rough, Co-Chair Preston Kise and Committee Members Mark Naylor, Suchindran Chaterjee, Miles Edmundson

RCSC Staff: IT Manager Randy Bird

Guests: President Kat Fimmel

Review/Amend Prior Meeting Summary: The Summary from the January 10, 2024 meeting was accepted as presented.

Action Items:

GM would like the following for committee review.

1. **Review major software in use across the RCSC for versions and end of life dates.**
2. **Look at access control options including usage capture at each Recreation Center.**
3. **What is needed to setup a Radio station for RCSC.**

Old Business:

Item 1: Website Redesign
1. Get some contractor in to townhall reasons for having website.
2. Part 1 - Facilitate meetings. Pin down the number of meetings. What is the outcome of these meetings? Takes out guess work.
3. GM responded that the new employee would complete the RFP and use the comments Technology Committee provided.

Item 2: Randy presented status of IT.
1. Randy responded no software on RCSC system that is out of date? Not anymore, Randy has gotten rid of all the oddities. Basic software is Cloud based Microsoft license; adobe license needs to know when it is due. There was so much garbage on the system, but we have gotten rid of all of it.
2. IT does not do Audio-video, but Randy is tasked to fix up the Board meeting room. Matthew wants lots of white boards, Fix lighting issues, Has to be secured with equipment, Has to be user friendly, just push a button and it works.
3. Software audit not necessary, per Randy. Migration went well, still need to do major migration, the servers are working well. Got new portal and new TEG (covers about 85%). The lottery is problematic due to North Star.

Item 3: RCSC GM Request for a software audit on end user terminals and computers to determine if there is obsolete or unlicensed software in use with the RCSC IT environments.
1. Randy said no software issues.

New Business:

Item 1: New Items from Randy
1. Converted from dumb terminals so we converted to Silver One. Using Ring Central, IT is down to 10 software packages. About to do telephone project, converting to Ring Central. We are out of telephone numbers. Calls will be through Teams, We are standardized on 3 types of monitors and using Voice over Internet protocol.
2. The Internet was being overused, at one point there were 1000 members on the WIFI at Sun Dial, Servers had to be separated for Clubs and RCSC staff.
3. Have replaced about 50% of equipment. Now have 5 people on staff (salary increased helped). Created a help desk so others could focus on migration. Members playing X-Box at facilities is an issue. Might have to bring in another circuit to cover ADT (put in a full size serve at Oakmont), Added all the new club members at Oakmont and it had to be completely rewired.

Item 2: LRPC storage
1. LRPC is looking for "storage". Discussion occurred that non-staff members should not have access to RCSC staff servers due to security issues. LRPC can use Google Docs or possibly their own separate server.

Item 3: Radio Station
1. The group went to Sun City West to see their radio setup. Takes about 45 minutes to set up the programing for the week. Non-commercial license.
2. Need to find an existing radio station in the area who is trying to get rid of a license. Have to go through FCC. Sun City In Focus wants to try and use You Tube. where callers could call in with questions.
3. We need to define the purpose for a radio station.
4. Is there a Mailchimp for the entire community?

Adjournment: The meeting adjourned at 5:05 pm.

Next Meeting: March 13, 2024, 4:00 pm - Lakeview Center Board Room

Respectfully submitted,

Christine Nettesheim, Secretary