

RECREATION CENTERS OF SUN CITY, INC.
Golf Advisory Committee
March 21, 2024

Co-Chair Preston Kise called the meeting to order at 8:30am in the Lakeview Social Hall #2.

Present: Co-Chair Preston Kise; Committee Members Rich Lybolt; Johnny Pearson (SCMGA President); Gale Mckinney (Willowcreek); Johnny Portillo (North); Jody Ault (North); Linda Sears (Riverview); Harry Emerson (Willowcreek); Diane Hull (Lakes West); Dennis Meeter (Quail); Mike Lust (South); Cal Frank (Riverview); Karen Larson (SCWGA 9); Betty Lust (Lakes East); Linda Hardman (Willowbrook); Shirley Fennell (South); John Bressett (Willowbrook); Arlene Balazic (SCWGA-18); Bill Talbert (Lakes East); Bob Brandolini (Lakes West)

RCSC Staff: Golf Sr. Leader Brian Duthu; Golf Shop Manager Chris Linam;

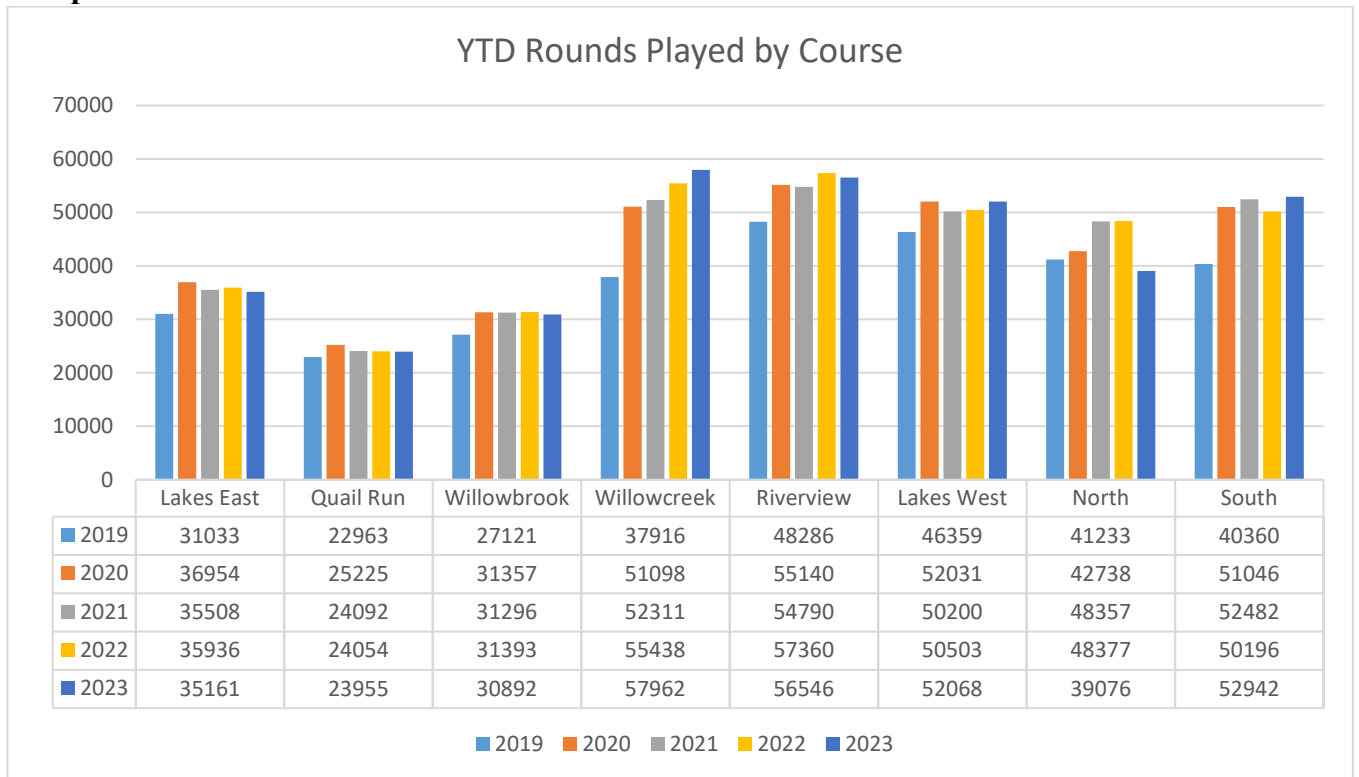
Guests: RCSC Board President Kat Fimmel and 12 Cardholders

Review/Amend Prior Meeting Summary: The Summary from the February 15, 2024 was accepted as presented.

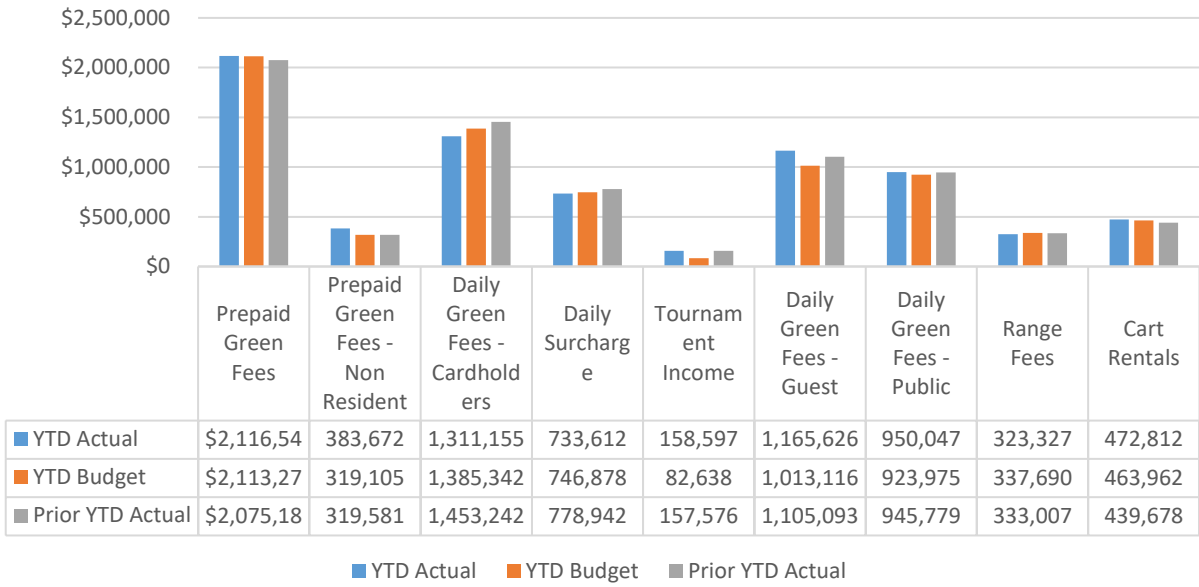
Brian Duthu, Director of Golf Report:

Director of Golf Report
January 2024

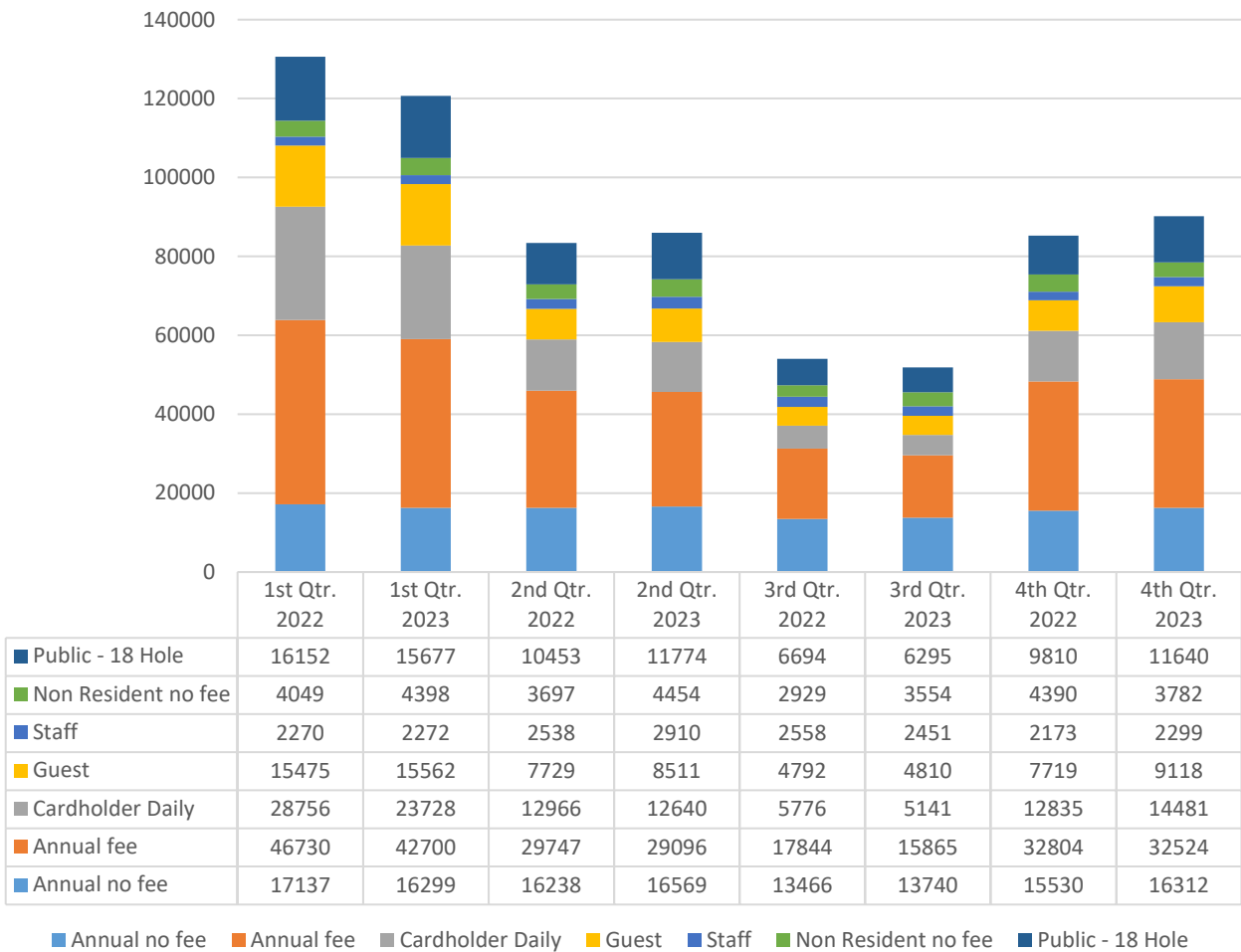
Pro Shops



YTD Golf Revenue Comparison



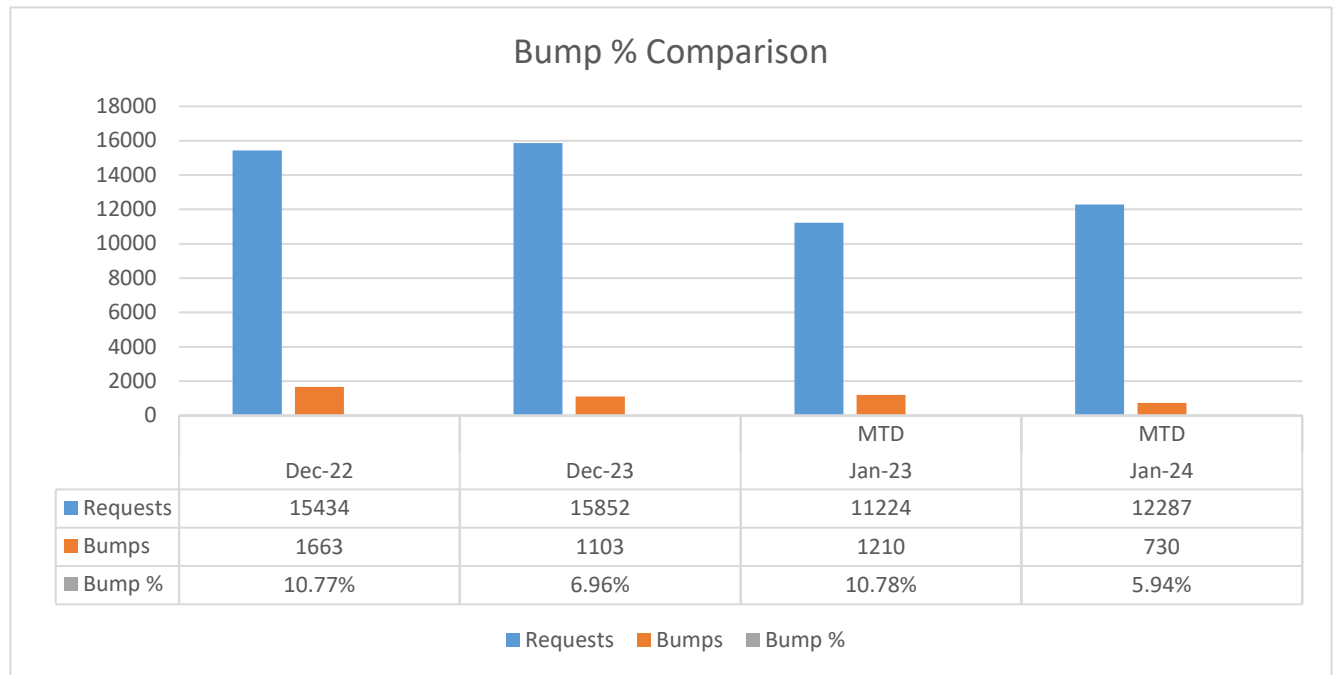
YTD Rounds Comparisons by Quarter



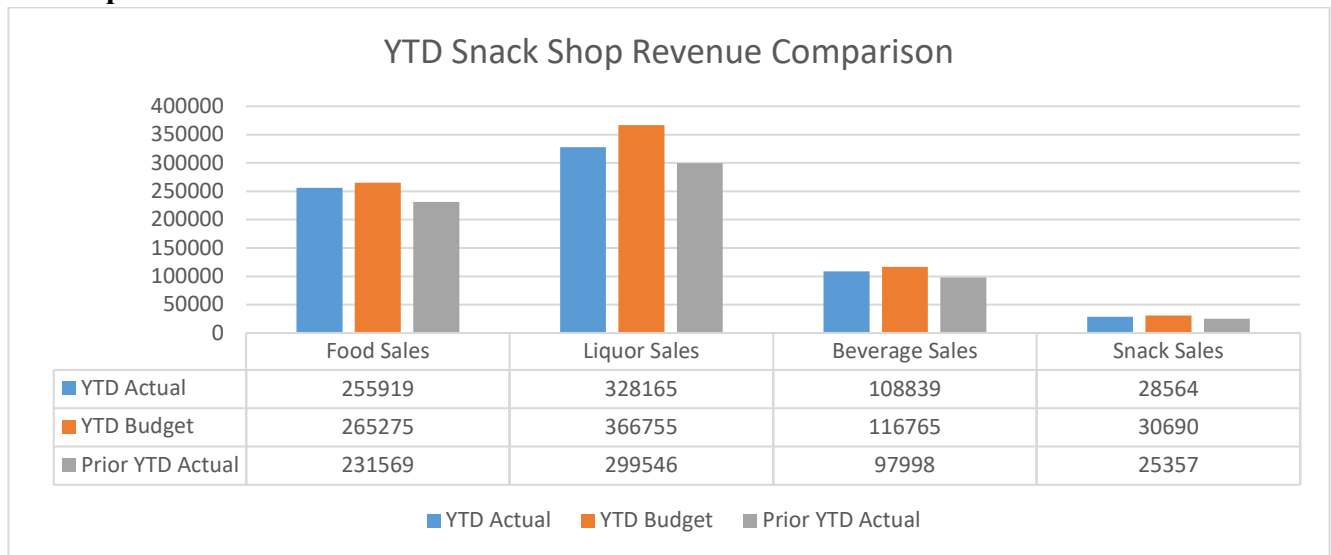
- 18.05% of total rounds played by Annual (Resident) No Fee Passholders YTD
- 34.48% of total rounds played by Annual Surcharge Passholders YTD
- 16.06% of total rounds played by Resident Cardholders YTD
- 4.64% of total rounds played by Annual (Non-Resident) Passholders YTD
- 13.02% of total rounds played by Public Golfers YTD
- 10.90% of total rounds played by Guests
- 2.85% of total rounds played by Staff

On March 7th Lakes East/Lakes West will be hosting the annual Teal Ribbon Tournament. The event is open to ladies and men and no handicap is required. It is a 9-hole event with a 9:30am shotgun start, and lunch follows play at Sundial. The proceeds benefit the University of Arizona Cancer Center for Ovarian Cancer research. The entry fee is \$35.00 per person, entry forms may be picked up and turned into any pro shop.

Beginning in December we began formal tracking of our “bump rate” (those golfers requesting a tee time through the lottery that were unsuccessful), to gauge the effectiveness of our operational changes to free up tee times.



Snack Shops



Superintendent Update

All the golf courses seem to be handling the recent frosts nicely. Our liquid fertilizer program has seen many benefits this winter mainly the vigor of the plant. We have seen ball roll on the greens consistent throughout each course. The Fairways on our properties are still producing a clipping yield which tells me that our nutrient intake is right on track. As we have seen some rather cold mornings please continue to repair ball marks on the greens. If ball marks are not repaired and we have frost on the turf it is a much longer healing process and can lead to stress of the plant tissue and bumpy surfaces. As we move into early February all 8 courses will be making the first of two pre-emergent herbicide applications in an attempt to suppress the encroachment of Goose and Crabgrass along with Nutsedge. This is a major point of emphasis on all RCSC courses. The teams are working hard daily to provide a wonderful playing experience for you all. We appreciate your continued support.

2024 AERIFICATION/VERTICUTTING DATES Golf Course will be Closed

Fairway Verticutting

Thu-Fri	April 18, 19	Willowbrook
Mon-Tue	April 22, 23	Willowcreek
Thu-Fri	April 25, 26	Riverview
Mon-Tue	April 29, 30	Lakes West
Thu	May 2	Quail Run
Mon-Tue	May 6, 7	South

Fairway/Green Aerification

Start	End	
May 20	May 31	Willowbrook
June 3	June 14	Willowcreek
June 17	June 28	Riverview
July 1	July 12	North
July 15	July 26	Lakes West
July 29	Aug 9	Lakes East
Aug 12	Aug 23	South
Aug 26	Sept 6	Quail Run

**2024 OVERSEED SCHEDULE
Golf Course will be Closed**

<u>Course</u>	<u>Overseed</u>	<u>Opens</u>	<u>Off Cart Path</u>
South	Sept 23	Oct 11	Nov 1
Lakes West	Sept 23	Oct 11	Nov 1
Riverview	Sept 23	Oct 11	Nov 1
Willowbrook	Sept 23	Oct 11	Nov 1
North	Oct 14	Nov 1	Nov 22
Lakes East	Oct 14	Nov 1	Nov 22
Quail Run *	Oct 14	Nov 1	Nov 22
Willowcreek	Oct 14	Nov 1	Nov 22

As of 1-15-2024

- * If temperatures are too high for Sept 23 start first wave will be pushed back one week, resulting in one week overlap of course closures
- * Quail Run overseed dependent irrigation project, if slated to begin late 2024 or early 2025 overseeding may be skipped

Questions for Senior Lead of Golf Brian Duthu:

Many questions and much discussion were held about NO SHOWS and CANCELLATIONS and the effect they will have on the lottery. The result being if you do not cancel your tee time in a timely manner it will be marked as a no show and affect your lottery chances of a successful draw. A minimum of two hours before the actual tee time should be used as a guideline to cancel. You may cancel online without it affecting other players in your group.

Chris Linam, Pro Shop Manager Report:

With the Weather getting warmer, the days getting longer, and pro shops closing at 5:00pm, don't forget our after 5 golf passes, if you are a Surcharge Pass holder it is \$12.00 and for our daily fee residents it is \$44.00 for a 30-day pass. The After 5 card is available at any of our pro shops.

With Fairway & green's Verticutting starting next month we would like to remind everyone that our single courses (South, North, Riverview & Quail Run) pro shops/snack shops will be closing on the following days so be sure to plan your tee times & breakfast accordingly.

Fairway Verticutting

Thu-Fri	April 18, 19	Willowbrook
Mon-Tue	April 22, 23	Willowcreek
Thu-Fri	April 25, 26	Riverview
Mon-Tue	April 29, 30	Lakes West
Thu	May 2	Quail Run
Mon-Tue	May 6, 7	South

The single course Pro Shops will be open on these days from 6:00am-9:00am if you need to call in for tee times or make changes to existing times.

Questions for Pro Shop Manager Chris Linam:

After 5pm cards are available see starters at each course.

How are different golf cards identified? The response was that your rec card does not identify the type of golf you paid for. It is best you get a regular golf card when you renew, this will allow others i.e., Rangers, to identify your playing status.

SCMGA Report:

SCMGA President, Johnny Pearson reported on the upcoming Hot Ball Tournament and the winners of the Club Championship. Winners by course are North-Jeff Nettesheim, South-Larry Rose, Riverview-Steve Whitehead, Quail Run-Rex Bell, Willowbrook-Hutchson, Willowcreek-Gregg Owen. Winners of the Champion of Champions are Phil Arrino regulation courses, and Jim Underwood executive courses.

SCWGA Report:

Ladies 18-Hole: President Arlene Balazic reported they currently have 436 members. They had a very successful Better Ball Tournament at Riverview on March 2nd. Team play ended on March 9th and South won Gross and Willowcreek won Net. All clubs have completed their Club Championship with the following winners Lakes West-Pat Bilquist, North-Joan Hinkey, Riverview-Son Lee, South-Donna Petterson, Willowcreek-Cat Felker. The Champion of Champions (Top 4 Low Gross from each regulation Course Club). A three-day tournament will be played on April 1st at North, April 4th at Riverview, and April 6th at Lakes West. The Women's Octogenarian Tournament will be held at Quail Run on April 8th and April 12th. We have a full field of 72 players for the first time in several years.

Willowbrook and Lakes East to be approached on coming under the SCWGA umbrella.

SCWGA strongly supports an option when booking tee times to choose between 5somes and 4somes to prevent a single player being added to the tee time.

Note Arlene Balazic had a hole in one on the closest to the pin day Congratulations!!

Ladies 9-Hole: No Report

Old Business:

Strategic priorities for WCWB golf for 2025 – 2030

- **Improve our course conditions as comparable to other area courses by:**
 - **Reducing staff turnover rate to 10% annually by closing the pay gap with our labor competition**
 - **Targeted pay increases to wage grade employees only that close the gap with SCW/Westbrook V**
 - **Increasing staffing gap by attaining a minimum 85% manning level per USGA guidelines**
 - **2025-Hire back the two slots in 2025 that were cut after desert conversion**
 - **2030 - Program additional hires in the outyears to meet the 85% staffing level**
 - **Implementing USGA guidelines for sand trap refresh, surround density and areas, and other USGA recommendations**
 - **Maintaining /expand the current surround footprint**
 - **Add yardage markers to driving range**
 - **Purchase 5 additional mats for driving range**
 - **Purchase new divot mix boxes as required**

2025–2030-time frame

- **Contracting desert scape trimming on a biannual basis**
- **Resubmitting the WB Yellow Tee request for this budget cycle**
- **Replace capital equipment in line with manufacturers recommendations**
- **Convert the 36 WCWB Teeing Areas like #6 RV**
- **Widen the tee box and green side parking areas and bathroom areas**
- **Implement a paid ranger program**
 - **Improve pace of play**
 - **Protect valuable assets**
 - **Enforce policies that enhance course conditions**
- **Methodology to fund these goals:**
 - **Apply an annual CPI inflation escalator to resident and nonresident fees**
 - **Apply an additional annual factor to attain annual goals if necessary**
 - **Implement a no-show penalty process to increase revenue**

Riverview March 2024

Greens Committee Recommendations

1. Support increase of golf fees overall keeping with cost of living
2. Support paid rangers and a golf cart specified for Ranger use
3. Support paid rangers for weekends, especially tournaments. Support increased use of Rangers later in the day.
4. Request implementation of the USGA guidelines for sand traps, refresh, surround density and fringe areas.
5. Continue and extend the fringe overseed, especially around green side bunkers and in front of the greens.
6. Support signage showing where golf carts can drive.
7. Support widening of cart paths around tee box and greens. This could include expanding desertscape areas around these high traffic areas, which has already been successfully done at Riverview.
8. Support the choice of desert plants in the desertscape that are less bushy, less bushy and require minimal maintenance.
9. Repaint lines in Riverview parking lot – submitted in 2023.

North March 2024

Recommendations: Each of the following ideas was agreed upon by the committee after discussion.

Support Funding of annual cost of living increase to staff pay which is usually 2-3%. The increase in fees to golfers also be increased.

Having paid Rangers and have a gas golf cart that is official for rangers, being aware that this might increase golf fees.

Like to implement the USGA guidelines for sand traps, refresh, surround density and fringe areas. Continue and extend the fringe overseed, especially around green side bunkers and in front of the greens. *(This has been submitted in the past).*

Having signage showing where golf carts can drive *(promise made that that is already in the works)*

Widen Cart Paths around T-Box and Greens.

Don't plant plants that are bushy and touch the ground. It is difficult to find balls in those areas, by doing so would speed up play.

Add more desertscape walks to T-Boxes

**Quail Run Golf Course
5 Year Plan - Suggestions
as of March 1, 2024**

Item	Quantity	Location	Purpose	Priority	Cost est.
Round Outdoor Tables	10	Pavilion	pre & post golf socialization	3	\$1,200/pe r set
Chairs	60	Pavilion	pre & post golf socialization	3	
Upgrade Clubhouse Sound System		Clubhouse	Ensure Starter announcements can be heard	2	
Replace Pavilion audio		Pavilion	Enhance existing system - (current system has poor audio during functions) - add speakers at each corner to balance "dead zones" (\$500/speaker) - if system is not 70 volts, may need to add an amplifier - check microphone for adequacy - Extend WIFI to Pavilion for music streaming	1	\$2,000 ++

Several hand outs were distributed and discussed regarding the upcoming budget items needed. These handouts will be consolidated by Brian Duthu and given to Co-Chair Preston Kise who will format and distribute to the Golf Advisory Committee and Greens Committees for ranking in order of importance and return by our next meeting.

5 cart discussion was had and ways to mitigate damage. A committee of three volunteers (Diane Hull, John Bressett, and Bill Talbert) will meet and provide input at our next meeting.

New Business: None

Course Reports:

North Course is coming along

South Very good shape. Win a ball brought in over \$450 which will be used for beautification for the course.

Quail Run Great Shape

Lakes West Great shape greens are speedy.

Lakes East No complaints good shape.

Riverview Happy with the course condition.

Willowcreek/Willowbrook: Generally ok with the condition of the course given this time of the year and as

the changeover process is occurring. Focusing on preventing weed issues from last year, and all seems to be on track with the applications of pre-emergent, number of applications, and selection of product. Also focusing on the Driving Range given its size and high use. The crew is continually watering an unused portion and giving extra effort filling divots 1-2 times a week. Directional stakes seem to be working in directing traffic and grass is beginning to show up in a number of places. Still have some golfers driving on the inside of the stakes. Have attempted to contact the SCMGA members via email with limited success. We want to continue the momentum gained this year in improving course conditions into next year.

Other Comments: Several guests made comments listed below:

There needs to be better communication with the general golfing members.

Rangers need better people skills.

Thank you for addressing the lottery issue of not being able to sign up for foursomes. Most people have issues with having an outside player added to their time.

Adjournment: The Meeting was adjourned at 10:13am.

Next Meeting: April 11, 2024 at 8:30am – Lakeview Center Social Hall #2

(Please note the committee will now meet on the 2nd Thursday of the month instead of the 3rd)

Respectfully submitted,

Rich Lybolt, Secretary