



**SUN CITY**<sup>TM</sup>  
ARIZONA  
RECREATION CENTERS  
OF SUN CITY

# Cardholder Guide

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**Revised June 2024**

*For General Reference Purposes Only*



# Table of Contents

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<b>Welcome to Sun City AZ - The <i>Original</i> Sun City</b> .....	2
<b>Communication</b> .....	3
RCSC Board .....	3
RCSC Management .....	3
RCSC Meetings .....	3
Incident Report Procedures.....	3
<b>Contact Information</b> .....	4
General and Administration.....	4
RCSC Cardholder Login/Web Portal.....	4
Recreation Centers .....	5
Golf Courses & Snack Shops .....	5-6
Bowling Centers.....	6
Restaurants.....	6
<b>Rules &amp; Regulations</b> .....	7-8
<b>When You Have Guests</b> .....	9
Guest Passes .....	9
Activity by Center/Minimum Age Requirements.....	10
<b>RCSC Monitored Facilities</b> .....	11
Aquatic Facilities (Pools & Spas) .....	11-12
Children’s Swim Hours & Restrictions.....	11
General Safety & Sanitation .....	11-12
Basketball.....	12
Billiards .....	12
Boating.....	13
Bocce.....	13
Bowling .....	13-14
Darts.....	14
Dog Park.....	14-15
Events & Entertainment .....	15
Fishing.....	16
Fitness.....	16
Golf.....	17-18
Horseshoes .....	19
Lawn Bowling.....	19
Miniature Golf.....	19
Model Boats.....	19
Pickleball .....	20
Racquetball/Handball .....	20
Shuffleboard .....	20
Table Tennis.....	20
Tennis.....	20
Tracks – Indoor & Outdoor .....	20
Viewpoint Lake .....	21
<b>Map</b> .....	Back Page

## Welcome to Sun City AZ - The *Original* Sun City!

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The Recreation Centers of Sun City, Inc. (RCSC) welcomes you to Sun City AZ! While affectionately also known as the “City of Volunteers,” Sun City AZ is not a city, but rather an unincorporated active adult community in Maricopa County. RCSC is a nonprofit, private corporation which owns and operates recreational and social facilities in Sun City AZ – recreation centers, golf courses, snack shops, bowling centers, restaurants (leased), an open-air amphitheater, a dog park and a 33-acre man-made lake. Located at the recreation centers are a variety of RCSC Chartered Clubs; more than 120 clubs (<http://suncityaz.org/recreation/clubs/>) offer something for everyone. Arts & Crafts Clubs such as stained glass, weavers, knitters, ceramics, quilters, clay, leather craft, china painting, silver craft, lapidary and woodworking are available for those with and without experience. Numerous educational, sports, dance, exercise, music, national, card and game clubs are also available. A variety of social clubs, as well as other one-of-a-kind clubs, such as photography, gardening and a dog club provide an excellent opportunity for residents to become active and involved in their community.

While all Sun City AZ residents are not Cardholders, and therefore may not be able to use RCSC’s facilities, it is the mission of RCSC to provide for all Sun City AZ residents (should they choose to participate) the broadest range of recreational and social facilities possible to enhance their active lifestyle and well-being. The Facilities Agreement, executed by each Deeded Real Estate Owner in Sun City AZ, obligates Owners to pay an annual property assessment to the RCSC whether or not Owners occupy the Sun City AZ property or use RCSC facilities. RCSC is not a homeowners association; we do not regulate or monitor private residences in Sun City AZ. The Sun City Home Owners Association, commonly referred to as SCHOA, and respective condo associations are responsible for enforcing the deed restrictions and covenants, conditions and restrictions (CC&Rs) on non-commercial property in Sun City AZ.

RCSC is governed by a nine-member elected, volunteer Board of Directors. The term for an elected Director is generally three years. The Board is responsible for fulfilling its fiduciary duty by acting in the best interest and for the benefit of the corporation, to exercise sound business judgment and to establish and revise policy. On the RCSC website at <http://suncityaz.org/rcsc/corporate-documents/> you will find the corporate documents – i.e. Restated Articles of Incorporation, Corporate Bylaws and Board Policies.

Sun City AZ, with its numerous amenities, events and volunteer spirit, did not happen overnight. But the Sun City AZ idea – a master-planned community built specifically for active adults – turned the way that folks traditionally thought about retirement upside down. When the Del E. Webb Development Company opened five model homes on January 1, 1960, thousands of cars lined Grand Avenue. Long lines snaked around the model homes and many purchased homes within the first hour. By the end of the first weekend, more than 100,000 visitors had come to see what was being developed in this Arizona desert. Sun City AZ was an immediate and overwhelming success! The community grew quickly, and Webb knew then what we still know is true today, *“Concrete, steel and lumber make the buildings, but people make the community.”*

This guide includes a wealth of information about RCSC monitored facilities such as hours, rules and regulations. It is suggested that you keep this guide handy for reference and refer to the RCSC Bylaws and Board Policies often for updates and changes. Feel free to contact us should you have any questions or concerns.

## COMMUNICATION

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Both the Board of Directors and the Management Team appreciate the opportunity to communicate directly with RCSC Cardholders. Please feel free to contact us as follows:

**RCSC Board:** Cardholders can contact the Board by phone 623-561-4620, mail 10626 W Thunderbird Blvd, Sun City AZ 85351, fax 623-561-4601 or e-mail [boardoffice@suncityaz.org](mailto:boardoffice@suncityaz.org)

**RCSC Management:** Cardholders can contact the Corporate Office by phone 623-561-4600, mail 10626 W Thunderbird Blvd, Sun City AZ 85351, fax 623-561-4601 or e-mail [rcsc@suncityaz.org](mailto:rcsc@suncityaz.org). Individual members of RCSC Management can also be contacted directly as follows:

### RCSC Meetings

- **The Exchange** – The Exchange (formerly Member/Board Exchange) is generally on the second Monday of the month at 9am in Sundial Auditorium, excluding July and August. These informal sessions allow Members to express their concerns, provide input regarding solutions, and have an exchange directly with Board Directors; attendance and input is encouraged.
- **Board Meetings** – The RCSC Board of Directors meet generally on the last Thursday of each month at 9am at the Sundial Auditorium, excluding July and August. The purpose of these meetings is to conduct the business of the corporation. RCSC Member comments are allowed at these meetings regarding motions and agenda items only with a 3-minute time limit; attendance and input is encouraged.
- **Annual Membership Meeting** –The RCSC Annual Membership Meeting is our once-a-year opportunity to come together to review community goals and share ideas that create a clear vision for Sun City AZ’s future. This meeting is open to all RCSC Members in good standing and the meeting date and time are posted in advance.
- **Committees** - The Board of Directors has established numerous committees, which are made up of RCSC Members. Committees provide recommendations to the Board of Directors for changes to rules, regulations and policies. A list of committees is available at <http://suncityaz.org/rcsc/board-and-committee-meetings/>
- **Green Committee Meetings** - Generally held monthly at each golf course with various dates and times, except for June, July and August. The purpose of these meetings is to share with RCSC management, the golf maintenance team, and Golf Advisory Committee members any concerns regarding the golf courses and operations. Dates, time and locations for the meetings are listed on the RCSC website. <http://suncityaz.org/golf/golf-meetings/>
- **Incident Report Procedures** – Anyone can report a person or persons failing to comply with the RCSC’s Corporate Documents or Rules and Regulations by completing an Incident Report. Injuries sustained on RCSC properties while participating in an activity should also be reported using the incident report process. Forms can be obtained at any facility that is monitored by RCSC personnel, at the RCSC Corporate Office at Lakeview or on the RCSC website at <https://suncityaz.org/forms/>

## CONTACT INFORMATION

### General and Administration

website: [www.suncityaz.org](http://www.suncityaz.org)

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### Recreation Centers of Sun City, Inc. – Corporate Offices

10626 W Thunderbird Blvd, Sun City AZ 85351

(Lakeview Recreation Center, NE corner of Del Webb and Thunderbird Blvds)

623-561-4600 phone

623-561-4601 fax

Board Office	M-F	7:30am-4pm	<a href="mailto:boardoffice@suncityaz.org">boardoffice@suncityaz.org</a>
Corporate Office	M-F	7:30am-4pm	<a href="mailto:rcsc@suncityaz.org">rcsc@suncityaz.org</a>
Human Resources Office	M-F	7:30am-4pm	<a href="mailto:hr@suncityaz.org">hr@suncityaz.org</a>
*Chartered Clubs Office (*Located at the Oakmont Center)	M-F	8:30am-4pm	<a href="mailto:clubs@suncityaz.org">clubs@suncityaz.org</a>
Cardholder Services Office	M-F	8:30am-4pm	<a href="mailto:members@suncityaz.org">members@suncityaz.org</a>
<i>Additional Cardholder Services Hours</i>	1st Saturday	9:00am-Noon	
**Activities & Entertainment Office (**Located at Sundial Center; includes Ticket Box Office)	M-F	8am-4pm	<a href="mailto:entertainment@suncityaz.org">entertainment@suncityaz.org</a>

### RCSC Cardholder Login (Web Portal)

<https://login.suncityaz.org>

Through the RCSC Cardholder Login, you are able to manage your interactions with RCSC in a variety of ways. In order to login, Cardholders must have an e-mail address on file with the RCSC Cardholder Services Office and each web portal user must have a unique email address.

Using the RCSC Cardholder Login to gain access to the Web Portal allows Cardholders to:

- View your account balance
- Make payments with VISA, MasterCard or Discover
- Run reports for assessment and payment history
- Purchase and print Guest Passes
- Book or edit golf tee times and view current round bookings
- View golf play history
- View golf purchases, including items purchased in golf course pro shops and Cardholder Services
- View check-ins at RCSC Centers
- Manage participation in e-mail communications from RCSC
- Vote in annual Board of Director elections

A help document for signing up and navigating the portal can be found on the RCSC web site at <https://login.suncityaz.org>. Cardholders should note that this is a secure access site as identified with “https” indicating that communications with the web portal is encrypted. The web portal runs in a hosting environment outside of RCSC which ensures that the online voting process is anonymous and inaccessible by RCSC staff.

Questions regarding the RCSC Cardholder Login (Web Portal) can be sent to [webportal@suncityaz.org](mailto:webportal@suncityaz.org).

**Recreation Centers**<http://suncityaz.org/recreation/>email: [centers@suncityaz.org](mailto:centers@suncityaz.org)

*Some pools and amenities may not be available for open use due to classes, club activities or other pre-scheduled events. For open use hours, call center directly, consult the current issue of the Sun City AZ Update Newsletter (formerly SunViews) or visit our website. Wireless (Wi-Fi) Internet connectivity is available at all RCSC recreation centers. This page lists center hours; see page 4 for office hours.*

<b>Bell Recreation Center</b> <i>NW corner of 99th Ave &amp; Hutton Dr, south of Bell Rd</i>	<b>16820 N 99th Ave</b>	<b>623-876-3040</b>
Operating Hours:	Monday - Saturday: 5am-9pm	Sunday: 8am-8pm
<b>Fairway Recreation Center</b> <i>NE corner of 107th Ave &amp; Peoria Ave</i>	<b>10600 W Peoria Ave</b>	<b>623-876-3044</b>
Operating Hours:	Monday - Saturday: 5am-9pm	Sunday: 8am-8pm
<b>Grand Center (Chartered Clubs only)</b> <i>W of 103rd Ave on Grand Ave</i>	<b>10415 W Grand Ave</b>	
Operating Hours:	Monday – Thursday 8am-8:30pm; Friday - Sunday 8am-4:30pm	
<b>Lakeview Recreation Center</b> <i>NE corner of Del Webb &amp; Thunderbird Blvds</i>	<b>10626 W Thunderbird Blvd</b>	<b>623-561-4675</b>
Operating Hours:	Monday - Saturday: 6am-7pm**	Sunday: 8am-7pm
<b>Marinette Recreation Center</b> <i>NE corner of 99th Ave &amp; Union Hills Dr</i>	<b>9860 W Union Hills Drive</b>	<b>623-876-3054</b>
Operating Hours:	Monday - Saturday: 6am-9pm	Sunday: 8am-8pm
<b>Mountain View Recreation Center</b> <i>SE corner of 107th Ave and Mountain View Rd</i>	<b>9749 N 107th Ave</b>	<b>623-876-3042</b>
Operating Hours:	Monday - Saturday: 6am-7pm**	Sunday: 8am-7pm
<b>Oakmont Recreation Center</b> <i>SW corner of 107th Ave and Oakmont Dr</i>	<b>10725 W Oakmont Dr</b>	<b>623-876-3046</b>
Operating Hours:	Monday - Saturday: 6am-7pm**	Sunday: 8am-7pm
<b>Sundial Recreation Center</b> <i>NE corner of 103rd Ave and Boswell Blvd</i>	<b>14801 N 103rd Ave</b>	<b>623-876-3048</b>
Operating Hours:	Monday - Saturday: 6am-9pm	Sunday: 8am-8pm

\*\*= Summer Hours (Memorial Day through Labor Day) - Monday – Saturday: 6am-8pm; Sunday 8am-7pm

**Golf Courses**<http://suncityaz.org/golf-courses-pro-shops/>e-mail: [golf@suncityaz.org](mailto:golf@suncityaz.org)

<b>Lakes East</b>	18-Hole Executive	623-876-3023
<b>Lakes West</b> <i>10433 W Talisman Road (east of Del Webb Blvd)</i>	18-Hole Regulation	623-876-3020
<b>Willowbrook</b>	18-Hole Executive	623-876-3033
<b>Willowcreek</b> <i>10600 W Boswell Blvd (north of Del Webb Blvd)</i>	18-Hole Regulation	623-876-3030
<b>Riverview</b>	18-Hole Regulation	623-876-3025



16401 N Del Webb Blvd (*south of Bell Rd*)  
**North** 18-Hole Regulation 623-876-3010  
 12650 N 107th Ave (*between Oakmont & Alabama*)

**South** 18-Hole Regulation 623-876-3015  
 11000 N 103rd Ave (*north of Peoria Ave*)

**Quail Run** 9-Hole Executive 623-876-3035  
 9774 W Alabama Ave (*south of Grand Ave*)

**Golf Course/Pro Shop Hours** Daily – 6am-5pm  
 Quail Run Pro Shop Hours Daily – 6am-3pm (July-August)

**Snack Shops** <http://suncityaz.org/golf/snack-shops/>

Snack shops serve a variety of breakfast and lunch items. A copy of the menu is available at the web address listed above. Wireless (Wi-Fi) Internet connectivity is available at all five (5) snack shops.

<b>Lakes</b>	10433 W Talisman Road	623-876-3022
<b>Willow</b>	10600 W Boswell Blvd	623-876-3032
<b>Riverview</b>	16401 N Del Webb Blvd	623-876-3027
<b>North</b>	12650 N 107th Ave	623-876-3012
<b>South</b>	11000 N 103rd Ave	623-876-3017

**Snack Shop Hours of Operation:** *Subject to change, with or without notice.*

September and October	Daily – 6am-3pm
November through March	Daily – 6am-5pm
April and May	Daily – 6am-3pm
June through August	Daily – 6am-1pm

**Bowling Centers** <http://suncityaz.org/bowlingcenters/> email: [bowling@suncityaz.org](mailto:bowling@suncityaz.org)

Wireless (Wi-Fi) Internet connectivity is available at both RCSC bowling centers.

**Lakeview Lanes** 623-876-3055

10502 W Thunderbird Blvd  
 105th Ave and Thunderbird Blvd

**Year-Round Hours**

M-Sat	8am-8pm
Sun	Noon-6pm

**Bell Lanes – 16810 N 99th Ave** 623-876-3050

99th Ave and Hutton Dr, south of Bell Rd

**Year-Round Hours**

M-Sat	8am-8pm
Sun	Noon-7pm

**Restaurants**

<b>George’s Lakeview Café</b>	10502 W Thunderbird Blvd	
<i>Inside Lakeview Lanes</i>	623-876-3057 phone	M-Sat 7am-8pm
	623-876-3049 fax	Sun 7am-6p

<b>George’s Café at Bell Lanes</b>	16810 N 99th Ave	
<i>Inside Bell Lanes</i>	623-518-4525 phone	M-Sat 7am-8pm



## RULES & REGULATIONS

<https://suncityaz.org/rcsc/corporate-documents/>

**NOTE: RCSC Cardholders are advised that this Guide is for general reference purposes only. RCSC Cardholders are encouraged to review the Corporate Documents (Bylaws and Board Policies) which are available online. Printed copies are also available at the RCSC Corporate Office at the Lakeview Center.**

All RCSC Cardholders in good standing and their guests must present an RCSC Card and Guest Pass and sign in for all planned activities to gain access to RCSC monitored facilities including during times that facilities are reserved for Chartered Clubs, except golf and bowling where a Guest Pass is not required. Guests are required to show a valid driver's license to verify identity and residency. All RCSC Cardholders in good standing and their guests may use RCSC golf and bowling facilities for a reduced rate. Non-ticketed, free RCSC events and entertainment may require RCSC Cardholders to show their Member or Privilege card with photo (*key fob cards not accepted*) to gain entry for themselves and their escorted guests. Cardholders will be held responsible for any damage to RCSC property caused by the Cardholder or their guests. Cardholders are responsible for the conduct of their guests. Cardholders are prohibited from profiting financially by charging guests for the use of RCSC monitored facilities. Any RCSC Cardholder or guest of a Cardholder who fails to sign in prior to use of RCSC's monitored facilities may be subject to suspension of all Cardholder privileges.

- RCSC facilities are unsupervised and Cardholder and guest use is at their own risk. It is advised that users consult a physician before starting any activity.
- All users must wear appropriate, modest attire suitable for the activity in which they are participating. Clothing with offensive language or design is not permitted. Swim attire is only permitted in aquatic facilities.
- Cardholders and guests must observe all posted Maricopa County Health Department Rules and Regulations.
- The discretion of what is deemed appropriate shall be left to the judgment of RCSC personnel regarding safety, sanitation, clothing, footwear and interpretation of any and all rules and regulations.
- Personal trainers or instructors, other than those contracted for or provided by RCSC or Chartered Clubs, are not allowed in RCSC monitored facilities.
- Groups of ten (10) or more who desire to use RCSC monitored facilities (excluding golf courses and bowling centers), must obtain prior written approval from the Corporate Office thirty (30) days prior to the use date.
- Solicitations are not allowed on RCSC property, except those for RCSC Board candidates.
- For safety reasons, glass containers are not allowed in the sports areas or aquatic facilities.
- **Smoking** - Smoking, including electronic cigarettes and vaping devices, shall be prohibited and banned inside all RCSC buildings. Smoking, including electronic cigarettes and vaping devices but excluding marijuana products, is allowed in designated smoking areas only and per federal, state and local laws.

- **Firearms and Deadly Weapons** - Firearms or other deadly weapons are not permitted at any RCSC facilities except for those authorized to carry weapons as a member of law enforcement or security services. Anyone with a Concealed Weapons Permit is not permitted to enter or remain at RCSC facilities with a firearm or other deadly weapon. Deadly weapons include, but are not limited to, guns, knives over four (4) inches in length, blackjacks, or any weapons capable of inflicting injury or causing death. Any Cardholder who violates this policy shall be subject to immediate suspension.
- **Drones** - Unmanned aerial systems (UAS) also known as drones, to include all unmanned aircraft systems whether registered or toy, are not allowed to be flown on, flown over, or land on RCSC facilities unless specifically contracted to do so by RCSC.
- **Household Pets & Service Animals** - Pets are not allowed at any RCSC facilities, including but not limited to all buildings, golf courses, grounds (including the Sun Bowl), parking lots, except for dogs at the RCSC dog park, Best Friends Dog Club and/or dogs trained as service animals. *(Please refer to [Board Policy 10](#) (<https://suncityaz.org/rcsc-board-policies/>) for additional rules, regulations and restrictions.)*
- **Food & Beverage** - Outside food and beverages may not be permitted in the food and beverage establishments or on the contiguous patios at the golf courses or bowling center concourses (excluding Sun Bowl) so long as the food and beverage establishment is open for business. *(Please refer to [Board Policy 25](#) (<https://suncityaz.org/rcsc-board-policies/>) for more information.)*

## WHEN YOU HAVE GUESTS

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Guests of Cardholders are welcome at RCSC facilities! Cardholders are responsible for their guests and all guests are asked to follow the same guidelines as their hosts. All guests 18 years of age and younger must be accompanied by an adult at all times while at RCSC facilities. Guest Passes are required for guests to participate in activities at RCSC monitored facilities, excluding golf and bowling. Unescorted guests may not use Guest Passes for entry into non-ticketed (free) RCSC events. Certain activities require a minimum age to participate (*see Activity by Center/Minimum Age Requirements*).

### **Guest Passes**

Guests of RCSC Cardholders in good standing may use RCSC monitored facilities or participate in activities for a daily guest fee.

1. A guest is defined as a non-resident of Sun City, Arizona friend, family member or unqualified caretaker/caregiver of a Cardholder. In order for a Cardholder to qualify for a caretaker/caregiver without a daily guest fee, the Cardholder must submit annually to the Corporate Office a completed *Physician Verification of Caretaker/Caregiver Requirement by Cardholder Form* which can be found online at <https://suncityaz.org/forms/>
2. Neither spouses nor any Sun City, Arizona resident, whether considered seasonal (*30 days or longer*) or permanent, can be considered guests. Guests who live within seventy-five (75) miles of Sun City, Arizona are limited to fourteen (14) guest visits per year to RCSC monitored facilities other than RCSC's golf or bowling facilities which have their own respective guest rates and policies.
3. A Guest Pass is required for guest entry to RCSC monitored facilities. Guests obtaining access to RCSC facilities will be required to show a government issued, photo ID to validate their identity and residency which matches the name on the printed Guest Pass.
4. All guests, including immediate family, must initially be signed in by a Cardholder in person (if using an existing Host Punch Card). If a Guest Pass has been purchased online through the RCSC Web Portal at <https://login.suncityaz.org/>, adult guests are not required to be escorted. However, Cardholders must ensure that guests 18 years of age or under are accompanied by an adult at all times. Cardholders who misrepresent a person as a qualified guest or whose guest fails to comply with the Corporate Documents shall be subject to suspension of all privileges and may no longer be considered a Cardholder in good standing.
5. A Guest Pass is required for each person regardless of age. Daily guest fees are paid when a Guest Pass is obtained online. Guest Passes allow guests to visit multiple RCSC monitored facilities on the same day with no additional guest fees. Guest Passes may be issued no more than seven (7) days in advance and may be valid up to seven (7) consecutive days. *NOTE: RCSC will continue to honor previously purchased Host Punch Cards; however, we encourage Cardholders to use existing supplies within the next 12 months. Account credits will be issued to Cardholders at a later date for outstanding, unused punches.*
6. Cardholders must purchase Guest Passes online through the [RCSC Web Portal](#). Guest Passes expire per the date(s) for which they were issued. No refunds and no duplicate Guest Passes will be issued. RCSC Cardholders without computer access can complete purchases of Guest Passes by accessing Customer Service Kiosks located at three locations – Bell and Fairway Centers at the fitness/pool check-ins

stations and at the Lakeview Center inside the Cardholder Services Office (lower level, limited to office hours). It should be noted that purchases made at kiosks will require Cardholders have an RCSC Web Portal account established. Any Cardholders needing further assistance if they do not have computer/electronic access must visit the Cardholder Services Office to complete the purchase of Guest Passes during normal business hours (Monday-Friday 8:30am to 4:00pm).

## Activity by Center/Minimum Age Requirements

	BELL 623-876-3040	FAIRWAY 623-876-3044	LAKEVIEW 623-561-4675	MARINETTE 623-876-3054	MT VIEW 623-876-3042	OAKMONT 623-876-3046	SUNDIAL 623-876-3048
Basketball *				8			
Billiards *	14	14	14				
Boating			6				
Bocce *							8
Bowling **	4		4				
Darts *	8						
Fishing			No age limit				
Fitness Center	18	14	14	14	14	14	18
Horseshoes				12	12		
Jogging / Walking Track		indoor 14		outdoor 8			
Lawn Bowling * <i>(see Clubs for schedule)</i>	double 16	artificial 16	double 16		single 16	single 16	
Mini Golf *	6		6		6		6
Pickleball *				8	8		
Racquetball / Whisperball *	8						
Shuffleboard *	indoor 8		outdoor 8				
Spas	18	16	16	16		16 †	18
Swimming Pools *	18	16	4-15	4-15	4-15	16	Indoor 18
Children's Swim Hours ***			4:00PM-Close Daily	1:00-4:00PM Daily	10AM-1:00PM Daily		
Table Tennis *	8						
Tennis *	8		8		8		
Walking Pools	18	16					

\* Access may be limited during club play periods. Call the Center to confirm the amenity is available or check club schedules in SunViews.

\*\* Access may be limited during league and/or tournament play. Call the Bowling Centers to confirm lane availability or check online at [www.suncityaz.org/bowlingcenters/tournaments/](http://www.suncityaz.org/bowlingcenters/tournaments/)

\*\*\* Children's swim hours are subject to change. Please contact recreation center to confirm. Proof of age (copy of birth certificate or other government issued document) is required for children ages 4 and 5 years old.

† Oakmont pool uses hyper dissolved oxygen for water sanitation.

## RCSC MONITORED FACILITIES

To ensure maximum enjoyment and to promote safe use and access to most of RCSC’s monitored facilities, facility attendants are stationed at the entrance to many of the facilities. RCSC Cardholders and their guests are obligated to sign in with RCSC personnel, including times facilities are reserved for Chartered Clubs. RCSC Cardholders must be a Cardholder in good standing and must present a valid RCSC Card in order for their guests and/or themselves to use RCSC facilities. All guests 18 years or age or younger must be accompanied by an adult.

**All equipment and facilities provided by RCSC are used at the user’s own risk. RCSC is not responsible for lost or stolen personal property.**

**(\* ) = Refer to chart on page 10 for additional information.**

### **Aquatic Facilities (\* ) (Swimming Pools & Spas)**

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Swimming pools at Fairway, Oakmont, Marinette and Sundial provide accommodations for persons with disabilities. Both pools at Sundial are located indoors and the Oakmont pool uses a hyper dissolved oxygen and ozone sanitation system. Both Fairway and Bell Centers are outfitted with walking pools while the pool at Oakmont was designed specifically for water sports such as water volleyball. Reservations for certain club activities and classes may affect pool hours depending upon location. Contact the specific recreation center to confirm open swim availability.

### **Children’s Pool Hours & Restrictions *(minimum age 4; no one under 18 permitted in Bell & Sundial pools)***

Children ages 4 to 15 may use swimming pools during designated children’s hours only (as noted below) and must be accompanied by an adult. Proof of age (birth certificate or government issued document, copies or photos acceptable) must be presented at the time of entry for children under the age of six (6). Children ages 4 through 7 must have a supervising adult in the water with them at all times. Infants or children under the age of 4 years are not allowed inside any fenced and/or walled pool or spa area at any time. Guests 16 years of age or older may use pools, except Bell and Sundial, during regular hours but must be accompanied by an adult. No one under 18 years of age is permitted in Bell or Sundial pools.

- Mountain View Recreation Center                      Daily    10am–1pm
- Marinette Recreation Center                              Daily    1pm–4pm
- Lakeview Recreation Center                              Daily    4pm–Close

## **General Safety & Sanitation – Aquatic Facilities**

1. No lifeguard on duty. Use of the pools and spas are at the user's own risk.
2. Cardholders and their guests must observe posted Maricopa Health Department Rules and Regulations.
3. Eating or drinking is not permitted in or within 4 feet of a pool or spa excluding clear water in unbreakable plastic or metal beverage containers with cap. Glass containers, chewing gum and alcoholic beverages are not permitted.
4. Showers are required directly before entering all aquatic facilities. Showering after using aquatic facilities is highly recommended to remove any residual chemicals and minerals. Use of shampoos and soaps are not permitted in outdoor shower areas.
5. During rain, thunder and lightning storms or other inclement conditions, RCSC personnel may clear and close outdoor pools until such conditions pass. RCSC is not responsible for monitoring weather conditions. Each person should immediately exit the aquatic facilities if lightning is observed or thunder is heard.
6. All motorized wheelchairs and scooters are to remain at least 5 feet from the swimming pool or spa edge at all times.
7. Sitting or lounging on spa or pool steps is not permitted.
8. Lane ropes, ramps, and stair rails are to be used to assist and guide pool users only. Lane ropes are not designed to support a person's body weight.
9. Diving is not allowed in posted "no diving" areas or spas.
10. Running and horseplay is not permitted.
11. Appropriate, modest swim attire must be worn. Cut-offs are not permitted. Aqua shoes, or shoes compatible with walking in water, are the only footwear approved for use. Such shoes are to be worn only in the pool and spa areas and shall not be worn as street shoes or outside the area.
12. Swimming pool gear, including floatation devices, may not extend more than two (2) feet from the swimmer and must be within the control of the swimmer at all times. Items that are not permitted include, but are not limited to; balls, Frisbees, rafts or other items that allow reclining or lying, inflatable items except arm floats, water guns and any metallic items. Flotation devices must be made from solid materials and items filled with loose materials are not permitted.
13. Any person failing to abide by policy or safety rules may be asked to leave the area if they do not comply after being notified by RCSC personnel.
14. The RCSC personnel's judgment with respect to issues involving safety, sanitation, clothing, and rules interpretation will prevail.



## **Basketball (\*)** *(Marinette Center)*

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- Equipment is available from RCSC personnel, or you may use your own.

## **Billiards / Snooker (\*)** *(Bell Lanes, Lakeview Lanes & Fairway Center)*

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- No food or drink of any kind is permitted within the billiards/pool/snooker area.
- Equipment is available from RCSC personnel, or you may use your own.

## **Boating; also see Model Boats** *(Viewpoint Lake at Lakeview Center)*

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Arizona boating laws and regulations apply. Each occupant must have a USCG life preserver on board and any occupant under the age of 13 must wear a properly secured life preserver at all times. Boats shall not exceed 16 feet in length with a maximum of a 10 horse power motor. Paddle and row boats are available to RCSC Cardholders and their invited guests through the Lakeview Mini Golf Facility Attendant at no charge. Users must comply with specific rules posted at Lakeview Mini Golf Facility Attendant Station for use of RCSC boats. Use of RCSC boats are at the user's own risk.

In an effort to prevent Golden Algae and Quagga Mussels, incoming watercraft, motors, trailers, fishing equipment and oars are to be clean and disinfected with a solution of one part bleach to ten parts water prior to being placed in Viewpoint Lake. Boats and trailers being transferred from other lakes should be disinfected and allowed to dry a minimum of 72 hours before being placed in Viewpoint Lake. Launch ramp gate shall be locked at all times. See Lakeview Mini Golf Facility Attendant Station or call 623-561-4676 for access.

1. No wakes allowed.
2. No jet skis, towables, fishing float tubes or waders, or any other floatation device unless USCG approved and labeled.
3. Mushroom or ball anchors only.
4. No docking against the lake's edge.

## **Bocce (\*)** *(Sundial Center)*

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- Only clear water in unbreakable plastic or metal beverage containers with cap are permitted around playing surfaces.
- Equipment is available from RCSC personnel, or you may use your own.

## **Bowling (\*\*)**

<http://suncityaz.org/bowlingcenters/>

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RCSC has two Bowling Centers. Lakeview Lanes is located adjacent to Lakeview Recreation Center and Bell Lanes which is located inside Bell Recreation Center. Both bowling centers are open seven days a week (may be closed for holidays). Hours are set aside at both bowling centers for specific league play and open bowling. Cardholders are encouraged to join one of our many leagues. Please visit one of the bowling centers or call

Lakeview Lanes (623-876-3055) or Bell Lanes (623-876-3050) for league information and lane availability. Bowling balls are available without charge for bowling sessions. Bowling shoes may be rented for a nominal fee. Bowling accessories are available for purchase at both bowling centers. If you would like to learn to bowl or to improve your game, personal coaching is available for a nominal fee. Children under 4 years of age are not allowed to bowl nor are they allowed within the bowling game areas. Regardless of age, children must be able to safely handle a bowling ball. Guests 18 years of age and younger must be accompanied by an adult at all times. (Please reference [Board Policy 18 \(https://suncityaz.org/rcsc-board-policies/\)](https://suncityaz.org/rcsc-board-policies/) for additional information).

1. Food and beverages are not permitted in the bowling area. Alcoholic beverages may not be brought in to or out of the RCSC bowling centers.
2. Bowling shoes must be worn at all times while in the approach area. Socks are required for renting RCSC bowling shoes. Men must wear shirts with sleeves, women cannot wear halter or tube tops and bare feet are not allowed.
3. Powders are not allowed in the bowling area or approaches.
4. Excessive bowling ball lofting, as determined by RCSC personnel, is not permitted.
5. RCSC is not responsible for damage to bowling balls. No one, excluding RCSC personnel, is allowed past the foul line.

### **Darts (\*)** (Bell Lanes)

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- Equipment is available from RCSC personnel, or you may use your own.

### **Dog Park** (Also see Household Pets & Service Animals)

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Duffeeland Dog Park, owned and operated by RCSC (“Park”) is an unmonitored facility and users do so at their own risk. The Park is open daily in May through September from 6:00am to 8:00pm and October through April from 7:00am to 6:00pm, except the last Wednesday of each month when the Park is closed for maintenance. Use of the Park at any other time is strictly prohibited. In order to keep the park clean and enjoyable for all who use it and the neighboring properties, the following rules must be followed:

1. Dogs must be vaccinated and licensed with Maricopa County license tag attached to a collar or harness which shall be worn by the dog at all times. No more than three (3) dogs are allowed per owner/handler at any one time. Puppies under four (4) months of age and female dogs in heat are strictly prohibited. Children under 12 must be accompanied by an adult. Small children and infants must be kept under strict supervision and not allowed to run in the area or chase after dogs.
2. All dogs must be restrained by leash of not more than six (6) feet and of sufficient strength to control action of said dog during entrance and exit of the Park and in the surrounding areas outside of the Park. Dogs may run “off leash” while inside the Park.
3. Dogs may not be fed, given treats, or given anything to chew while in the Park, during entrance or exit, or in the area surrounding the Park.
4. Owners/handlers must be present in the Park at all times that their dogs are in the Park. Owners/handlers shall closely supervise and control their dogs. Dogs must be under voice control of their

owners/handlers at all times. Owners/handlers must immediately clean up after their dog(s) and properly dispose of waste. Owners/handlers must stop their dogs from digging and immediately fill any holes dug.

5. Owners/handlers shall be responsible for all actions and activities of their dogs. Aggressive dog behavior is not permitted. At the first sign of aggression, dog will be leashed immediately and removed if behavior is not corrected. RCSC is not responsible for injuries to dogs, their owners/handlers, or others at the Park.
6. If a dog bites a person, the incident shall be reported to Maricopa County Animal Care and Control immediately by the person(s) having direct knowledge of the incident who shall also complete an RCSC Incident Report Form (<https://suncityaz.org/forms/>) and submit it to the Corporate Office.
7. If a dog causes damage to RCSC Facilities, the incident shall be reported immediately by the person(s) having direct knowledge of the incident who shall also complete an Incident Report Form and submit it to the Corporate Office.
8. It is unlawful for any person having custody or control of a dog in Maricopa County to permit that dog to bark excessively. Owners/handlers must quiet dogs barking excessively or leave the Park.
9. RCSC Cardholders must obtain a [Duffeeland Dog Park](#) Access Token from the Cardholder Services Office at the [Lakeview Recreation Center](#) (Monday-Friday 9am to 3 pm, first Saturday each month from 9am-Noon ). To receive a token, a [Duffeeland Token Request Waiver and Release](#) forms must be completed and signed. Forms are available on our website at [www.suncityaz.org/forms/](http://www.suncityaz.org/forms/) or at the Cardholder Services Office. Cardholders MUST present their RCSC photo ID (no key fobs accepted) to receive an access token.

## Events & Entertainment

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Non-ticketed, free RCSC events and entertainment may require RCSC Cardholders to show their Member or Privilege card with photo (*key fob cards not accepted*) to gain entry for themselves and their escorted guests. All guests 18 years of age and younger must be accompanied by an adult and all children under the age of 12 must be under adult supervision at all times. Cardholders are responsible for the conduct of their guests. Running, yelling, jumping or disrupting others or the performance is unacceptable and those in violation may be asked to leave the event. If the show/performance is a ticketed event, everyone, including children, must have a ticket.

1. It is recommended that attendees bring their own lawn chair or blanket to the Sun Bowl, RCSC's outdoor, open-air amphitheater. All seating is on a first-come, first-served basis. Advanced placement of unattended chairs, blankets or other items to reserve seating space is not allowed. Unattended items found more than 45 minutes prior to the event will be removed. To ensure safety, sitting on the walls or congregating at the stairwells is strictly prohibited. Chairs on the Sun Bowl's concrete dance floor area are reserved for the physically challenged and attendees escorted to the event on community buses.
2. All attendees are asked to refrain from talking during the performance. Use of cell phones is prohibited during performances, except for picture taking or as lights, and must be in a silence mode.
3. Smoking (including electronic cigarettes, vaping devices) and marijuana products are prohibited in the Sun Bowl amphitheater and the breezeway at Sundial Center. However, smoking is allowed on RCSC properties only in designated areas per federal, state and local laws.

**\*\* Please refrain from bringing glass to entertainment & events if possible**

## Fishing (*Lakeview Center*)

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Viewpoint Lake is private water; no state fishing license is required. Fishing may occur from dawn to dusk with two poles or lines simultaneously. No unattended fishing poles or lines are allowed. Fishing from all RCSC owned shoreline property is allowed, except the RCSC boat dock area unless designated otherwise by "No Fishing" signs. Fishing from a boat should not occur closer than 25 feet from the shoreline or any dock, the screen outlet near Cameo Bridge or any other boat. Hooks caught on boats, property or other objects shall not be jerked or pulled; cut the line and tie to the object hooked and inform owner if property damage is involved.

### Daily Fish Limit Allowed:

Largemouth Bass .....	1 bass, 13-inch minimum length
Catfish / Trout .....	3 fish (any combination)
Bluegill / Sunfish / Common Carp .....	5 fish (any combination)
White Amur (grass carp).....	Catch & Release Only

## Fitness Centers

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Please report any malfunctioning equipment to RCSC personnel on duty. Gym bags are to be stored in the shower locker room, personal padlock required, or in one of the “cubbies” provided at the fitness area entrance.

1. Refer to equipment placards or ask RCSC personnel for equipment operating instructions.
2. Only clear water in unbreakable plastic bottles or metal beverage containers with cap permitted.
3. Persons using fitness equipment that is provided with an automatic safety shutoff device must properly use the device; i.e. safety shut offline on treadmill must be attached to user.
4. Users must sign in as required for fitness equipment with potential limited (*30 minutes*) use.
5. Muscle shirts, half shirts, uncovered sports bras and swimsuits are not permitted. Rubber soled shoes with closed heels and toes are required.

### Cardiovascular & Strength Equipment

1. When others are waiting, please limit workouts to 30 minutes on cardiovascular equipment and 10 minutes on strength equipment.
2. Please use the sign-up board when all equipment is in use so you may use the equipment on a first-come, first-served basis.
3. Before and after each use, please wipe off the equipment with the sanitation wipes provided. Please do not wipe off the display console on machines as damage may result.
4. To avoid risk of injury or dropping weights on the floor, please use a spotter when training with free weights. The use of barbells or dumbbells outside the free weight area is not permitted. Please return all dumbbells and barbells to their appropriate rack when you have finished using them.

RCSC has eight golf courses available for play. The golf courses are built on 1,100 acres and are within six miles of one another. RCSC has five driving ranges (*located at the regulation courses – North, South, Lakes West, Riverview and Willowcreek*) and one chipping range (*Quail Run*). Golf clubs, electric riding carts and pull carts are available for rent on a first-come, first-served basis. (Please reference [Board Policy 17 \(https://suncityaz.org/rcsc-board-policies/\)](https://suncityaz.org/rcsc-board-policies/) for additional information).

All guests 18 years of age and younger must be accompanied by an adult. Children 7 years of age and younger are not permitted to play the courses or use the practice facilities. Children 8 years of age and older are permitted on all driving ranges and practice facilities, and may play the Executive Courses – *Quail Run, Lakes East and Willowbrook* - after 1:00pm seven days a week. Children 12 years of age and older are permitted to use all courses and practice facilities. During the period of April 1 through October 31, organized junior golf events may be booked for participants ages five and older. Such events must be organized by a recognized local, state or national organization, be highly supervised and follow established guidelines for booking events. An RCSC Cardholder is not required to play with an adult (*19 years of age or older*) guest, but the Cardholder must be in good standing and send his/her valid and current RCSC card with the guest to sign in for play.

1. All RCSC Cardholders, in good standing, and their invited guests may use RCSC golf facilities for a reduced rate by presenting an RCSC Member or Privilege card. All players and their guests must check in with RCSC personnel at the Pro Shop prior to entering the course and at least 15 minutes prior to their scheduled tee time. After 5pm when the pro shops are closed, All Course No Fee Golf Permits and After 5 Golf Cards are allowed to play without checking in with RCSC personnel.
2. Men must wear shirts with sleeves; women cannot wear halters or bra-type tops. Bare feet are not allowed and metal spikes and turf-type athletic shoes are not permitted. Shorts must be hemmed; short-shorts, cut-off shorts and bathing or swimming attire is not permitted.
3. RCSC Cardholders and their invited guests shall follow golf etiquette rules common to the game of golf. The Director of Golf, or his/her designee, shall have the authority to enact and enforce any administrative rule or policy which contributes to good golf etiquette; speeds up play; and/or protects the safety of the golfers or spectators. Such rules may be posted in the Pro Shops and/or on the golf course and/or on the scorecard.
4. For safety reasons, no more than two people and two golf bags are permitted on the cart. The driver must have a valid driver's license. There should be a maximum of five players on all courses. Motorized carts must be kept at least 30 feet from the greens and parked on the path. It is permissible to park off the path around tee boxes for the purpose of seeking shade. Carts should stay on the paths as much as possible. Special attention should be given to avoid leaving the path in areas where the grass is wet or worn. When it is necessary to leave the path, the 90-degree rule should be followed. This means staying on the path until opposite your ball, driving straight to it, and straight back after hitting. All pull carts must remain in the highest cut of grass around greens and tee boxes. Handicap golf permits are available at the Golf Administrative Office located at the Riverview Pro Shop. Rules may differ for

golfers who have a handicap golf permit. Handicap golf rules will be disbursed at the same time the permit is issued.

5. Non-golfers are not allowed on the course, including cart paths, during golfing hours, excluding a rider who must remain in the golf cart at all times. Golfing hours are defined as beginning at the first tee time until sunset. Organized events may allow spectators at the discretion of the Director of Golf.
6. Except for bicycles specifically manufactured for golf course use and approved by the Director of Golf, bicycles are not allowed on the golf course, including cart paths, during golfing hours, defined as beginning at the first tee time until sunset.
7. Practicing is not allowed on the course at any time; use practice facilities for this purpose. Range baskets are not permitted outside of practice facilities.
8. Renewal of annual golf permits/passes can be done prior to the expiration date, however, if the card is due to expire after such time that there is an increase in the fee for an annual golf permit/pass, the renewal will be done at the new increased rate or at an earlier date. If annual property assessments are not current, annual golf permits/passes will not be honored.

### **Making a Tee Time**

Tee times are accepted from RCSC Cardholders up to five (5) days in advance and can be made by automated online lottery draw, telephone or through the RCSC Web Portal at <https://login.suncityaz.org>.

#### **To Make a Tee Time by Lottery Draw:**

- Cardholders can sign up for any RCSC courses either through the web portal or by filling out a lottery draw card in any pro shop. Specific instructions for the web portal can be found online (see link above).
- Entries for the lottery may be submitted up to 7 days ahead of the draw date. As an example, a time for the 20th will be drawn on the 15th, this entry may be made from the 8th to the 14th.
- Golfers will be notified via email of the lottery results and the times given.
- Lottery requests may be submitted for 1 player up to 50 players. Large groups of players may want to refer to Board Policy for additional options scheduling tee times.
- Golfers not wishing to take part in the lottery may book times through the pro shop beginning when the pro shops opens or through the web portal beginning at 6:00am, up to five days in advance.
- Double booking, where two or more members of a group book tee times on the same day at two or more courses, is not permitted.



## **Horseshoes** *(Marinette and Mountain View Centers)*

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- Equipment is available from RCSC personnel or you may use your own.

## **Lawn Bowling (\*)** *(Bell, Lakeview, Oakmont, Fairway and Mountain View Centers)*

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- You must provide your own equipment. Lawn Bowling Clubs have equipment that can be used by those who would like to try the sport.
- Inexperienced lawn bowlers are not allowed to play or practice without the assistance, participation and presence of an experienced lawn bowler.
- Greens are available for play/practice by Cardholders who have completed lawn bowling lessons except during club play periods and other scheduled events.

## **Miniature Golf (\*)** *(Bell, Lakeview, Sundial and Mountain View Centers)*

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- Equipment is available from the RCSC personnel or you may use your own.
- Players may play only one ball when others are waiting.
- Only clear water in unbreakable plastic or metal beverage containers with cap are permitted around playing surfaces

## **Model Boats**

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- Model boats are permitted only on Viewpoint Lake
- Only wind and electric powered remote-control model boats are permitted. Gas powered model boats, nitro-fueled "Glow plug," internal combustion engines, or gasoline engines are prohibited.
- Model boats may not:
  - obtain speed faster than 12mph,
  - submerge or dive while doing tricks and/or stunts,
  - create engine noise that causes disturbance to other RCSC Cardholders or homeowners adjacent to Viewpoint Lake,
  - be operated outside the view of the owner, or
  - be operated after dark.
- No wading or swimming permitted in Viewpoint Lake to retrieve a model boat. Owner is responsible for retrieval of their model boat.
- Cardholders assume the responsibility to keep model boats away from all other watercraft and those fishing.
- Model boat owners are responsible for their personal safety and damages to their boat.

### **Pickleball (\*)** *(Marinette and Mountain View Centers)*

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- With the exception of water, food and beverages of any kind are not allowed within court enclosures.
- Rubber soled shoes with closed heels and toes are required.
- Equipment is available from RCSC personnel, or you may use your own.

### **Racquetball/Handball/Whisperball (\*)** *(Bell Center)*

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- Food or beverages of any kind are not allowed within court enclosures.
- You must provide your own equipment, including eye protection.
- Rubber soled shoes with closed heels and toes are required.

### **Shuffleboard (\*)** *(Bell Lanes-Indoors; Lakeview Center-Outdoors)*

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- Rules of play are posted on all courts.
- Only clear water in unbreakable plastic or metal beverage containers with cap are permitted around playing surfaces.
- Shuffleboard courts and equipment are available for open play except during club play periods.

### **Swimming Pools & Spas - see Aquatic Facilities**

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### **Table Tennis (\*)** *(Bell Center)*

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- Food or beverages of any kind are not allowed within playing area.
- Rubber soled shoes with closed heels and toes are required.
- Equipment is available from RCSC personnel or you may use your own.

### **Tennis (\*)** *(Bell, Lakeview & Mountain View Centers)*

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- You must provide your own equipment.
- With the exception of water, food and beverages of any kind are not allowed within the court enclosures.
- Rubber soled shoes with closed heels and toes are required.

### **Tracks – Indoors** *(Fairway Center)* **& Outdoors** *(Marinette Center)*

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- Only clear water in unbreakable plastic or metal beverage containers with cap are permitted.
- Rubber soled shoes with closed heels and toes are required.

## **Viewpoint Lake; also see Boating, Fishing and Model Boats**

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Usage of Viewpoint Lake is available to RCSC Cardholders and their invited guests, ages 6 years and older. All guests under 18 years of age must be accompanied by an adult. Use of Viewpoint Lake and RCSC paddle and row boats are at the user's own risk; no lifeguard is on duty.

1. No swimming, wading, snorkeling, or scuba diving.
2. No depositing trash in or around the lake. Violators will be charged for cleanup services.
3. No feeding waterfowl or fish.
4. No disturbing or harassing waterfowl.
5. Refer to Boating section & Fishing section for applicable rules and regulations regarding such.

## Recreation Centers

Bell | 623-876-3040  
16820 N 99th Ave

Fairway | 623-876-3044  
10600 W Peoria Ave

Grand | 623-561-4600  
10415 W Grand Ave

Lakeview | 623-561-4675  
10626 W Thunderbird Blvd

Marinette | 623-876-3054  
9860 W Union Hills Drive

Mountain View | 623-876-3042  
9749 N 107th Ave

Oakmont | 623-876-3046  
10725 W Oakmont Drive

Sundial | 623-876-3048  
14801 N 103rd Ave

Sun Bowl | 623-972-6014 (Recording)  
& Softball Field  
10220 N 107th Ave

Duffeeland Dog Park  
14610 N Del Webb Blvd

## Golf Courses

Lakes East/West | 623-876-3023/3020  
10433 W Talisman Road

North | 623-876-3010  
12650 N 107th Ave

Quail Run | 623-876-3035  
9774 W Alabama Ave

Riverview | 623-876-3025  
16401 N Del Webb Blvd

South | 623-876-3015  
11000 N 103rd Ave

Willowbrook/creek | 623-876-3033/3030  
10600 N Boswell Blvd

## Bowling Centers

Bell Lanes | 623-876-3050  
16810 N 99th Ave

Lakeview Lanes | 623-876-3055  
10502 W Thunderbird Blvd

## Restaurants

George's Lakeview Cafe | 623-876-3057  
10502 W Thunderbird Blvd

George's Cafe at Bell | 623-518-4525  
16810 N 99th Ave



## Community Organizations

1. Banner Boswell Hospital | 10401 W Thunderbird Blvd | 623-832-4000
2. Del Webb Sun Cities Museum | 10801 W Oakmont | 623-974-2568
3. Olive Branch Senior Center | 10349 N 103rd Ave | 623-465-6000
4. Sun City Community Assist Network | 10195 W Coggins | 623-933-7530
5. Sun City Condo Owners Association | 11132 W California Ave | Youngtown 623-974-9035
6. Sun City Fire Dept Headquarters | 18602 N 99th Ave | 623-974-2321
7. Sun City Homeowners Association | 10401 W Coggins | 623-974-4718
8. Sun City PRIDES | P O Box 1463 | 623-972-6558
9. Sun City Sheriff's Posse | 10861 W Sunland | 623-972-2555
10. Sun City Welcome Center | 16824 N 99th Ave | 623-977-5000
11. Sunshine Service | 9980 W Santa Fe | 623-974-2561
12. U S Post Office | 9820 W Bell Rd | 623-933-9887