

RECREATION CENTERS OF SUN CITY, INC.

Technology Committee

June 12, 2024

Chair Jim Rough called the meeting to order at 4:02pm in the Lakeview Center Board Room.

Present: Chair Jim Rough, Co-Chair Chris Nettesheim and Committee Members Suchindran Chatterjee

RCSC Staff: Support/Finance Sr. Leader Kevin McCurdy, Board President Kat Fimmel

Guests: Cardholders Michael Wendel, Mike Matusz

Review/Amend Prior Meeting Summary: The Summary from the May 8, 2024 meeting was accepted as presented.

Support/Finance Sr. Leader McCurdy said the replication is not done. Afraid to turn old one off. All hardware and arrays are installed. There are many terabytes of photos that need to be stored.

Is the RCSC Microsoft Office-365 in the cloud? It is. Have we looked at hiring a programmer? We have needs to integrate TEIG (Golf software) into our system. It's not perfect and is proprietary software and why we cannot tweak it ourselves. They're based in Toronto, Canada, and asking them to do changes is a problem as it's in their long-delayed production queue unless we are willing to pay a premium to boost it up in their timeline queue.

The Committee Chair & Co-Chair will work on the following topics over the summer:

1. I & O Architectural Design
2. Teams' capabilities
3. RCSC's next steps
4. Member Training needs

September forward, the committee will work on the following topics:

1. Business Solutions – Integration & Interface
2. Access Control
3. Business Solution Owner
4. Planful Design & Implementation - following a governance process

It is strongly recommended that we continue with the line item in the RCSC budget for Information Technology (IT) as the originally allocated \$500,000 yearly sum expires with this fiscal year. Can we have Support/Finance Sr. Leader McCurdy, IT Manager Bird or someone else from the management team be assigned to work permanently with this committee. The committee will drive the conversations and this committee should work with the Outreach and Communications Committee also.

One desired IT goal for the RCSC is for the Board and committee members to store information in the RCSC system behind a firewall and DMZ with strict access control. We now have a base level IT infrastructure to move forward. We first planned and executed the infrastructure part of our systems over the last three years. The infrastructure must support the media group, planned obsolescence and the five-year plan.

Three years ago, this committee asked why we don't have dark fiber in Sun City. We now have it, and Cox provided this upgrade for free. Support/Finance Sr. Leader McCurdy said he would like to see this committee be the technology needs and planning voice of the membership, what do they really want? That would be valuable input to plan for a moving two-year fiscal plan.

How do we find out what such a diverse group of RCSC members need? What do our future residents from the Millennial and Gen-X generations look like and need in IT? The children of many Sun City residents are now in their mid-40s to early 50s.

Do we want to continue to meet during the summer, the second and third Wednesdays, in July and August just as brainstorming sessions since we did that last summer? The answer is yes, we will meet this summer; we do not take meeting minutes in the summer meetings. So, we will meet next Wednesday, June 19th at 4:00pm; at that session we need to discuss if brainstorming sessions should be closed to members.

Since Suchindran Chatterjee has been the Acting Secretary for the committee the last few meetings he decided to volunteer to be the permanent secretary of the committee henceforth, that was accepted.

We are pleased to announce that we now have two new committee members: Mike Matusz and Michael Wendel.

Adjournment: The meeting adjourned at 5:04pm.

Next Meeting: September 11, 2024, 4:00 pm - Lakeview Center Board Room

Respectfully submitted,

Suchindran Chatterjee, Secretary