RECREATION CENTERS OF SUN CITY, INC. Technology Committee November 13, 2024

Chair Jim Rough called the meeting to order at 4:06pm in the Lakeview Center Board Room.

Present: Chair Jim Rough, Co-Chair Chris Nettesheim and Committee Members Suchindran Chatterjee, Mike Matusz, Mike Wendel, Randall Hutton

RCSC Staff: IT Manager Peter Orillo

Guests: Cardholders Susan Bjork

Review/Amend Prior Meeting Summary: The Summary from the October 9, 2024 meeting was accepted as presented.

The move is on by Information Technologies (IT) to change all RCSC sign-ins by member number only. We were supposed to have the joint meeting with our Outreach and Communications Committee (OCC) today but due to some miscommunication they're not here. There are a few such meetings scheduled from now till February and they will be totally rescheduled and the invitations clearly marked as joint meetings between us.

TALLWAVE, the website redesign vendor, responded to our RFP with everything we asked for and more. We're currently building requirements before we start the actual development. About 1000 pages reusable from the old web site are being moved to the new site. They will present a user experience based on personal and selected preferences of each member signing in by using a menu of choices for personal preferences and selection. This company is also mobile focused, and we will be mobile friendly too.

There are high level PERT and GANTT charts for this project but without the baseline. We will get to see them when it's complete to know the milestones and this is critical since it's a fixed price contract. The scope is fixed right now. The OCC needs to help us on setting up how we communicate the roll out and teaching usage as well.

We anticipated we could see the development site from the TALLWAVE test environment today. We're hoping to see it at our brainstorming session here next Wednesday.

TEG is a monolithic application used by us for golf and cardholder services. Kevin is looking at moving these RCSC applications to be independent of TEG. We don't want to have IT software development staff at RCSC.

Can pieces of the website proposal be shared with the Technology Committee and OCC? Can this committee be at the OCC meeting next week to move this forward since today's joint meeting didn't happen? Today we are at T minus 97 for the web site drop date of February 28, 2025.

The new web site will have a public facing open access which will require no sign in much like any public web site and a member only sign in access controlled via member ID number on each individual RCSC card.

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Adjournment: The meeting adjourned at 5:02pm.

Next Meeting: December 11, 2024, 4:00pm - Lakeview Center Board Room

Respectfully submitted,

Suchindran Chatterjee, Secretary