

RECREATION CENTERS OF SUN CITY, INC.
CommTech Committee
January 8, 2025

Chair Chris Nettesheim called the meeting to order at 4:00pm in the Lakeview Center Board Room.

Present: Chair Chris Nettesheim, Co-Chair Jim Rough (Tech Committee) Co-Chair Rick Gray (OCC Committee), and Committee Members Mike Wendel, Chatterjee Suchindran, Susan Bjork, Randall Hutton, Sandee Crawford, Dennis Stokely, Lori Ellingson

Guests: None

RCSC Staff: None

Review/Amend Prior Meeting Summary: The December 19, 2024 Summary was accepted as presented.

Discussion Items:

Discussion on the usability of our new website. The joint meetings will continue till March due to some scheduling slippage. We're also in the process of fixing some basic imbedded licensing issues for a few club issues on our current web site. We want some of the core functionalities of our current page back. Vendor Tallwave is helping us with that.

A Technology Committee update. We're working on making changes to handle the incoming higher speed bandwidth based on the new fiber feed and throughput from Cox.

We need an in-house YouTube recording, editing, and posting skillset identified to record and post the upcoming new web site member training modules. We may have the skills in house already. The issue to discuss and decide upon is what is the right training video format. Most of our users use their cell phones to access our web site. We need to address all three known learning modes. We could foresee a self-learning intuitive web site as a solution. The first login by any member will use the member number and then learn and save your personal preferences from that point forward. We also want to make password change easier. Randy will show us some of his training modules work from his past to help with training ideas.

Once we get the new web site sandbox available to us in the next weeks, we will work on the directions of the training modules and videos. We can build things. We don't want to over engineer this; Dennis will be our pilot person.

Will there be someone live for members to call to ask for help once we go live? The web site is designed to be easy to use after the first-time touch. The search engine is robust. We need the Outreach & Communications Committee to set up short training sessions. Would the computer club be open to doing this if we built it? The live training should be 60 to 90 minutes long giving time for questions. The app SNAGIT is best to capture screens.

Our next meeting is to primarily discuss how do we communicate our roll out coming to a computer near you to everyone with the widest audience, and how do we address our member shut ins.

The next scheduled meetings are:

- 1) Thursday, January 16, 2025, 1:00pm to 3:00pm
- 2) Wednesday, January 22, 2025, at 4:00pm to 5:00pm

Adjournment: The meeting adjourned at 5:11pm.

Next Meeting: January 16, 2025 at 1:00pm– Lakeview Board Room

Respectfully submitted,

Suchindran Chatterjee, Secretary