

RECREATION CENTERS OF SUN CITY, INC.
CommTech Committee
March 20, 2025

Chair Chris Nettesheim called the meeting to order at 1:00pm in the Lakeview Center Board Room.

Present: Chair Chris Nettesheim, Co-Chair Jim Rough (Tech Committee) Co-Chair Rick Gray (OCC Committee), and Committee Members Mike Wendel, Suchindran Chatterjee, Sandee Crawford, Dennis Stokely, Lori Ellingson, Mike Matusz, Steve Ammon, Randall Hutton

RCSC Staff: Non-Golf Sr. Leader Mike Dirmyer

Guests: None

Review/Amend Prior Meeting Summary: The March 13, 2025 Summary was amended to move Steve Ammon from guest to committee member. The summary was accepted as amended.

Discussion Items:

Next week is the second reading at the board meeting for the marquees and social media. Co-Chair Rough said the AARP social media management training program for admins is quite good and free. The others he found are all in need of paid subscriptions.

Chair Nettesheim would like the committee to research such management training for the next meeting. The question was raised whether this is the committee which is tasked to be responsible for such material. What we're currently tasked to do is just check out what's out there and that's all.

Web site vendor TALLWAVE is doing a presentation on April 1st to the board on future maintenance of the web site. After that they'll be invited to share the same with this committee. Next week it's projected that we will see and have access to the live web site and work on enhancement suggestions.

The web site search function shows the most recent first and then cascades to old in user personal searches. The current iteration will show a 404 error if attempting to access TEG. We have a current list of things that's not working now and do a 404 error. Since TALLWAVE got the Application Program Interface (API) for TEG only very recently, hence the slight delay in its integration into the site code.

Chair Nettesheim would like to use an established software testing template for our testing with naming conventions. These results will be emailed to Non-Golf Sr Leader Mike Dirmyer, and the chairs. Mike Matusz brought up the access issues to our snowbird users when they are accessing our web site from other countries.

TALLWAVE has offered to create our training documentation. They will not do the portal piece. They will also not provide us with a client support number.

The web hosting standards are three environments: staging, development, and production. We've contracted 500 gigabytes of media storage, 1000 gigabytes of bandwidth, these are usage throughput limits. The current standards we use are much lower speeds and storage. We could avoid ads by storing our own RCSC media, broadcasting it using our own medium, and controlling access.

The Eldorado building complex training is now scheduled for the end of April. We will do a dry run of the full training there first. The forecast attendance is 30 people maximum for training there.

Co-Chair Rough brought up going to all the clubs at the club president's meeting to suggest they identify an IT person for each club.

TriARC Presentation: The slides were too busy, should've been printed as a handout. It was well received. The board did use a few of our communication suggestions. There'll be another presentation after programming is completed in June. We need to engage members before design and the earliest possible timeframe would be September to ensure snowbirds are back.

Should we do one on streaming media in the summer to not waste time. Chair Nettesheim suggested we do two presentations, between June and October, the budget town halls notwithstanding. Or should we put out a professional presentation online and then meet live in September. The issue is do we want good, cheap and fast?

Should this committee, whether as one or separate back to the two committees, meet through the summer?

Meeting adjourned at 3:14pm.

Next Meeting: Brainstorming meeting, March 27, 2025, at 2:00pm– Lakeview Board Room

Respectfully submitted,

Suchindran Chatterjee, Secretary