

RECREATION CENTERS OF SUN CITY, INC.
CommTech Committee
April 10, 2025

Co-Chair Jim Rough called the meeting to order at 1:00pm in the Lakeview Center Board Room.

Present: Co-Chair Jim Rough (Tech Committee) Co-Chair Rick Gray (OCC Committee), and Committee Members Mike Wendel, Sandee Crawford, Dennis Stokely, Lori Ellingson, Mike Matusz,

RCSC Staff: Communications Manager Maureen Almazan

Absent: Chair Chris Nettesheim, Suchindran Chatterjee, Steve Ammon, Randall Hutton, David Tesar

Remote Attendees: None

Guests: None

Review/Amend Prior Meeting Summary: The March 20, 2025 Summary was accepted with request for clarification at our next meeting by Chair Chris Nettesheim. Members wanted clear definitions for the 3 web hosting environments mentioned on Page 2 of the summary.

Discussion Items:

The new web site is not yet available for the committee members to review. The expected trial training for Eldorado residents will not occur in April. This training will be pushed to sometime in late May. At least 3 weeks of access to the new web site is required to review the web site and prepare a first pass at user training.

There was a discussion about Social Media Management Training. This is dependent upon the RCSC employee that will be managing the RCSC Social Media presence (currently an existing Facebook page). Maureen indicated she has someone who will be doing this task. The committee was asked again to investigate what training may be available online for such a person. Co-Chair Rough indicated he found what may be appropriate on Coursera.com.

The RCSC Clubs Office will provide some level of end-user support. This will most likely be club focused. RCSC will have an 800 support line (with a contractor) for the initial few months. More discussion may be necessary on this topic.

Sun City West just posted their updated 5 year strategic plan on their website:

https://suncitywest.com/wp-content/uploads/2025/04/Strategic-Plan-2025_4_7_25.pdf

Committee members were asked to review it.

At the prior meeting, the committee was asked to look for solutions to replace TEG for golf management. Mike Wendel did some research and will summarize what he found in an email to the committee members, chairs/co-chairs and RCSC (Maureen Almazan).

There was some discussion about the committee needing more information about how TEG is currently used and what RCSC is using from SAGE (accounting). Both products have lots of modules. It is difficult to look for replacement options without “documenting Current State. Mike Matusz suggested that we get detailed documentation on Golf from Director of Golf Brian Duthu before he leaves RCSC.

Incident reports were discussed. Specifically, how we went from 70 to over 700. Lori Ellingson had concerns about reporting what these are (by category). Jim Rough mentioned that this is in the Management Report given at the board meetings. Is the current reporting sufficient? Lori indicated that we should have several categories and clearly distinguish incident reports from conduct reports. This may need some further investigation or explanation.

Meeting adjourned at 3:00pm.

Next Meeting: April 17, 2025, at 2:00pm– Lakeview Board Room

Respectfully submitted,

Michael Wendel, Acting Secretary