

RECREATION CENTERS OF SUN CITY, INC.

Golf Advisory Committee

May 9, 2024

Chair Steve Collins called the meeting to order at 8:30am in the Lakeview Social Hall #2.

Present: Chair Steve Collins; Co-Chair Preston Kise; Committee Members Johnny Pearson (SCMGA President); Harry Emerson (Willowcreek); Mike Lust (South); Cal Frank (Riverview); Betty Lust (Lakes East); John Bressett (Willowbrook); Arlene Balazic (SCWGA-18); Bill Talbert (Lakes East); Bob Brandolini (Lakes West); Shirley Fennell (South); Christi Dorsch (Willowcreek); Sue Madden (Quail); Rich Lybolt; Lynn Lybolt (South); Dennis Meeter (Quail); Barry Broomham (SCMGA)

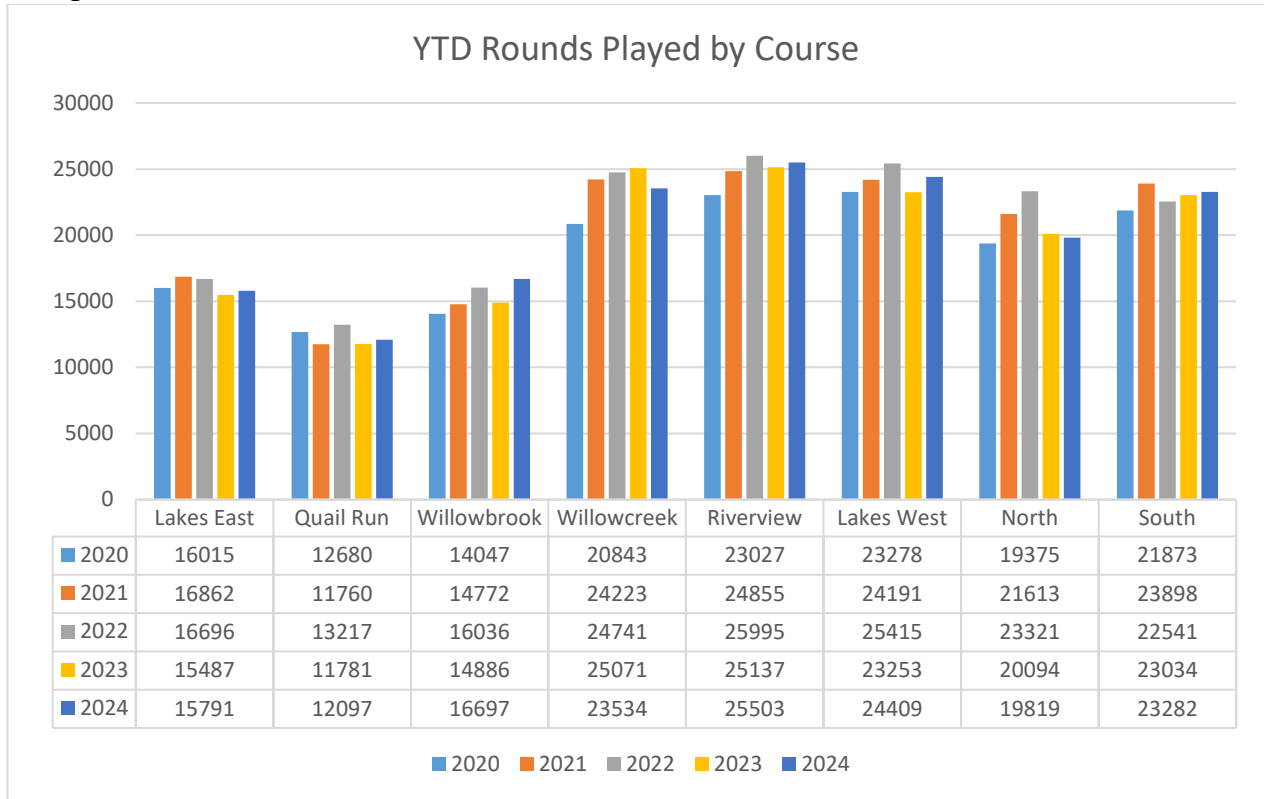
RCSC Staff: Golf Sr. Leader Brian Duthu, Golf Shop Manager Chris Linam

Guests: Board Secretary Connie Jo Richtmyre, Board Directors Tom Foster, Cardholders Mike Matusz, Karen Matusz, Gale Mckinney, Murray Hibert, Scott Cole, Dottie Honsberger, Michael Wermers, Jim Linam

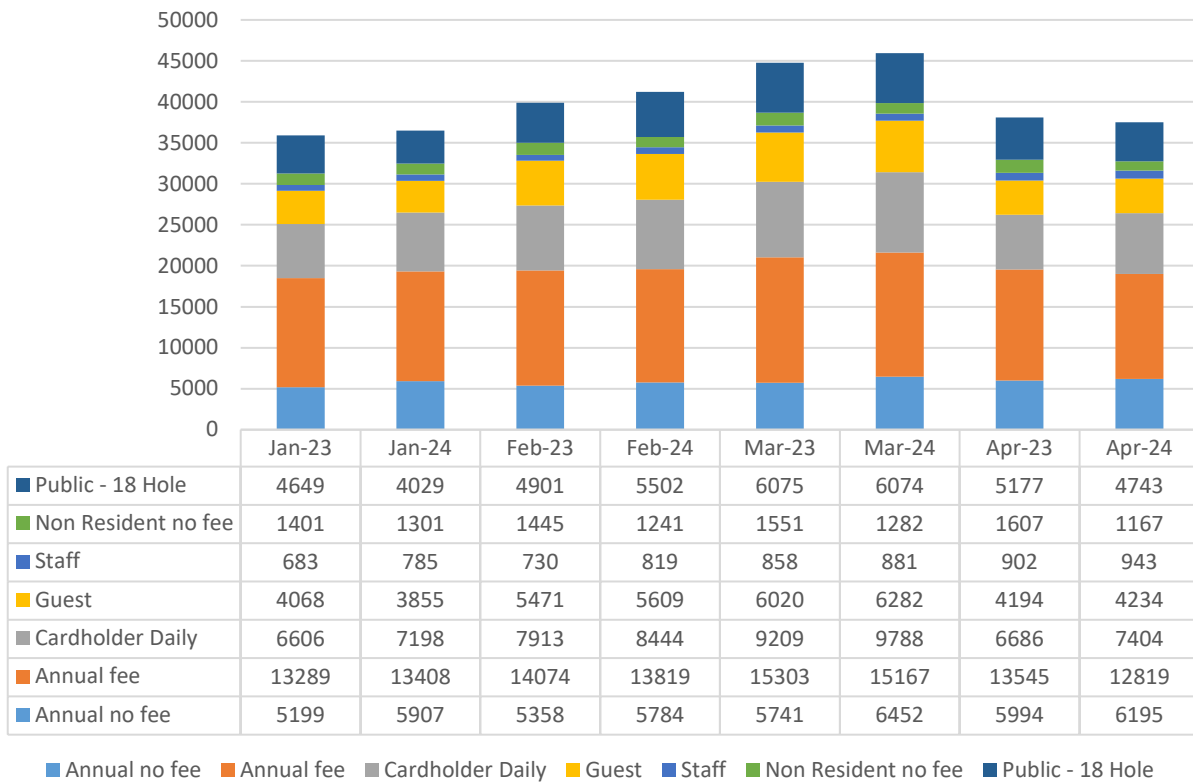
Review/Amend Prior Meeting Summary: The Summary from April 11, 2024 was accepted as presented.

Brian Duthu, Director of Golf Report:

Pro Shops

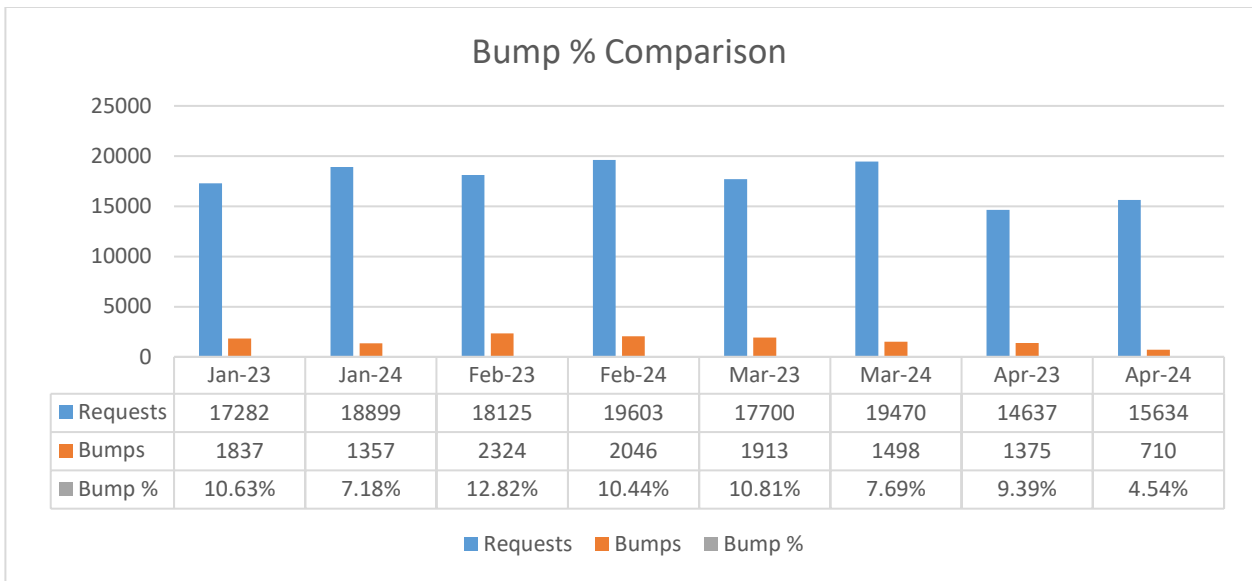


YTD Rounds Comparisons



- 15.1% of total rounds played by Annual (Resident) No Fee Passholders YTD, up from 14.0% last year
- 34.27% of total rounds played by Annual Surcharge Passholders YTD, down from 35.43% last year
- 20.38% of total rounds played by Resident Cardholders YTD, up from 19.17% last year
- 3.1% of total rounds played by Annual (Non-Resident) Passholders YTD, down from 3.78% last year
- 12.63% of total rounds played by Public Golfers YTD, down from 13.11% last year
- 12.4% of total rounds played by Guests, down from 12.45% last year
- 2.13% of total rounds played by Staff, up from 2.00% last year

The bump rate (those golfers requesting a tee time through the lottery that were unsuccessful), showed improvement for the fourth consecutive month this year. For the month there was an increase in the number of requests of 997 (14,637 in 2023 versus 15,634 in 2024), however the number of golfers bumped dropped by 665 (1,375 in 2023 versus 710 in 2024). Overall, our bump rate was 4.54% for the month. For the first four months our overall bump rate was 7.62% versus 11.00% for the first four months last year.



Snack Shops

Snacks shops are now consistently closing at 3:00pm and will shift to 1:00pm closings as demand lessens.

Golf Courses

Fairway verticutting began April 18 on Willowbrook and continued through May 7 on South. The full golf maintenance schedule can be found on the RCSC website at www.suncityaz.org under the Course Maintenance tab under Golf. Verticutting helps to thin out the winter rye grass by using blades the cut perpendicular to the soil. Thinning out the canopy allows more sunlight to reach the Bermuda grass coming out of dormancy as well as increased oxygen and moisture to reach the root zones more easily.

Following fairway verticutting, fairway aerification and green aerification will begin May 20 on Willowbrook and continue through September 6 on Quail Run. Aerification of fairways and greens helps to relieve the compaction resulting in play and further allows increased oxygen and moisture to reach the root zones of both playing surfaces. This year we have opted to close the courses for longer periods of time and perform both aerification events during the closure. The longer closures will allow crews to provide some TLC to other areas of the course as well as some added healing time to the playing surfaces.

Questions/Comments for Golf Sr. Leader Brian Duthu:

- How are service requests being handled? Written responses are being prepared; the process is still being worked on and refined.
- What caused the revenue to decrease this year? Mostly from less play from non-resident golfers.
- What is being done to address the areas where grass doesn't grow? There are several options, and all are being handled separately, case by case.
- Congratulations on the bump rate being reduced significantly for the past few months.

Chris Linam, Pro Shop Manager Report:

As most of you are aware we are having 2 Split Sheets and 3 Straight Sheets on regulation courses over the summer (Excluding Tuesday & Wednesday), you will be able to see the courses on our RCSC Golf Calendar at <https://suncityaz.org/golf-courses-pro-shops/golf-calendar/>.

With fairway/greens aerification starting this month we would like to remind everyone that this will be an extended closure since we are combining both fairway & greens aerification at one time, instead of 2 course closures over the summer.

Our single courses (South, North, Riverview & Quail Run) pro shops/snack shops will be closing on the following days so be sure to plan your tee times & breakfast accordingly.

Fairway/Green Aerification

May 20	May 31	Willowbrook
June 3	June 14	Willowcreek
June 17	June 28	Riverview
July 1	July 12	North
July 15	July 26	Lakes West
July 29	Aug 9	Lakes East
Aug 12	Aug 23	South
Aug 26	Sept 6	Quail Run

The single course pro shops will be open 5 days prior to re-opening from 6:00am-9:00am if you need to call in for tee times or make changes to existing times.

With the hot temperatures returning, the days getting longer, and pro shops closing at 5:00pm don't forget our after 5 golf passes, if you are a Surcharge Pass holder it is \$12.00 and for our daily fee residents it is \$44.00 for a 30-day pass. After 5 cards are available at any of our pro shops.

Rangers have been going out in the evening times when the pro shops are closed and noticing a lot of golfers not having either a receipt, after 5 card or annual pass. We will be continuing to educate our residents that when the pro shops are closed you don't just get to go play for free.

Questions/Comments for Pro Shop Manager Chris Linam:

- What are the Rangers doing to reduce the number of non-paying golfers? They will be writing tickets and asking them to leave the course.
- Are rangers working during the afternoon i.e., 2:00-5:00pm? If the number of rangers available is sufficient to cover the hours of play, yes. We are working diligently to get enough rangers to cover all shifts of golf.
- Now that tee times start at 6:00am what is the opening time for the snack shops? 5:30am.
- Positive comments about new signage on the golf courses directing where to go/not go. However, some thought that many golfers will still do whatever they want regardless of increased directions.

SCMGA Report: SCMGA President Johnny Pearson reported that the 2024 Two Man Stableford Tournament will be on June 7 and 8 at North and Riverview. Other scheduled tournaments may be found on their website.

Johnny Pearson introduced the SCMGA second Vice President Barry Broomham, who will become a member of the Golf Advisory Council when Boatd Policy #17 update is approved,

Winners' certs are currently being updated and/or corrected as needed.

SCWGA Report:

Ladies 18-Hole: President Arlene Balazic reported the following:

- No issues or concerns.
- No meeting until October 16, 2024.
- We had a very successful Women's Octogenarian tournament on April 8 and 12 at Quail Run. First time we had a full field of 72 players since 2020. Mary Lou Grooms was the overall winner for the second year in a row and overall net winner was Barb Bough.
- The back log of certs winnings has been posted. Thanks
- We are actively working on setting up training for all our clubs to use the golf Genius program for tournaments, Team-play and eventually play of the day on league day.

Ladies 9-Hole: No Report

Old Business: None

New Business:

- Standards for golf course 2, 3- and 4-wheel carts.
Discussion was had and the RCSC Golf administrative Rules are to be updated and published and displayed at all RCSC Golf courses.

Course Reports:

North The golf course is coming along and is gradually improving. North's pink ribbon tournament is scheduled for November 5, 2024.

South Good condition we do have some irrigation system problems. Greens are at 9 on stimp meter. The course is improving each year. The new markers and directions are working.

Quail Great shape. Bunkers are too wet, and lips need to be cut down.

Lakes East Greens to fast course is in good shape.

Lakes West Great shape ever. Greens are fast.

Riverview Great condition. Crews doing well and appreciate wage increases. Full staff. New signage working well. Discussed IT issues. See below.

Willowcreek/Willowbrook: Harry Emerson referenced and agreed with Mike Lust's positive comments for the current conditions of WC and that great headway has been made. We need to keep the momentum going that we have generated this year into next year's season of play. Both courses were a bit dry but that has been addressed and are in much better shape than last year at this time. The weed issue also has not re

Other Comments:

Information Technology Issues: WCWB are receiving several complaints regarding the integration and functionality of the new golf part of the RCSC website and the lottery system we have been using for the past few years. Harry cited a few examples for the group. The hardware side has grown and modernized in rapid fashion in the past two years, and it is important for the software side to ensure this all works together to support the golfer. Harry recommended that RCSC investigate hiring a CIO type of position to provide that system integration and management. RCSC Board Director Chris Nettesheim offered a number of positive insights into the efforts on the part of the board, management, and the IT staff to do just that. Right now, RCSC management Kevin McCurdy is performing the CIO function in addition to his budget and finance duties and there have been discussions of the need to augment that function. She mentioned that the GM is personally involved in this effort and understands the issues. She asked us to give them some time to address the comments. Her comments were very well received.

Corporate sponsorship for tee boxes benches. As many of the rest benches on WCWB are wearing out and need to be replaced, Harry stated that one of his committee members has received positive feedback from several businesses in the area willing to sponsor a \$500 bench. He asked for comments and several members expressed concern that this type of effort would detract from contributions from the same businesses when approved for charitable causes. As this initiative failed to generate acceptance Harry agreed to drop the idea. Preston said that perhaps beautification contributions would be a better way to go. Harry concurred and the matter was dropped.

Guest Comments:

Hole # 3 Riverview bare spots being caused by maintenance vehicles.

North Course green # 18 has chemical burn spots. The issue is being addressed. Water coolers for all courses need to be updated etc.

Chuck Hybe Superintendent of Golf talked about bunker maintenance and how difficult they are to keep up with. Bunkers are being given the highest priority and solutions worked on to improve their quality.

Adjournment: The Meeting was adjourned at 9:48am.

Next Meeting: September 12, 2024 at 8:30am – Lakeview Social Hall #2

Respectfully submitted,

Rich Lybolt, Secretary