RECREATION CENTERS OF SUN CITY, INC.
Technology Committee
May 8, 2024

Chair Jim Rough called the meeting to order at 4:02pm in the Lakeview Center Board Room.

Present: Chair Jim Rough, Co-Chair Chris Nettesheim and Committee Members Suchindran Chatterjee

RCSC Staff: Non-Golf Sr. Leader Mike Dirmyer, Procurement Manager Mary Doyle, Assistant to GM Debbie Giles

Guests: None

Review/Amend Prior Meeting Summary: The Summary from the April 10, 2024 meeting was accepted as presented.

SOFTWARE MANAGEMENT: What software is being used? Talked to General Manager Matthew D'Luzansky and IT Manager Randy Bird. Software can't be changed without our permission on any RCSC computers. Club computers are owned by them. We can't and don't access or control them. If they were to be on our network, then they would need our permission. The SC Men's Golf Association (SCMGA) used to be on our network, but now they are not.

We can work to create policies and procedures for clubs, if needed. They're firewalled off from our network now. We're still not sure what General Manager D'Luzansky is looking for with this request.

ACCESS CONTROL: We've purchased fobs and such for member use in the past. What is the end game for the access control beta testing at the Oakmont Center? Are we planning to track all access. What is our end game on the depth of the level of access control? What do we want the final technology to look like? Access control technologies will look different just 3 or 4 years from now. We have asked RCSC management exactly what do you want since this committee we can come up with over 60 different technologies as access control choices.

We only have raw data on usage of say pools or such. We need more information. We need volume and velocity of people. For example, if we only have 300 people who bowl so often that they support all bowling that minimal usage number is sufficient. The same goes for pickleball, golf, and so on. What's the best-case scenario on how management can use our raw data. What's the best use of staff for RCSC using the aforementioned data. If we can get the answer to this question, that'll be great.

SUN CITY RADIO: What do we want to do? Doing it online is simple. Starting from scratch. Then the staff can run it. Music and all approved announcements in Sun city properties would then come from our station onto all our properties. We discussed if it would be online and live broadcast.

We could develop an RCSC app to run this. This would require more IT employees who are expensive. General Manager D'Luzansky wanted RCSC to own this and not depend on volunteers.

We need to figure out how to use social media well. The library issue showed us the immense power of social media.

This committee will not be handling Electronic Vehicle (EV) charging requests, the Long Range Planning Committee will handle it.

<u>RCSC WEB SITE</u>: What is happening with the web site changes and the new web site redesign and Request for Proposal (RFP)? The board will discuss it tomorrow and we're not signing a contract until the issue is discussed. The concern is the board and General Manager D'Luzansky must work closely. We've two finalists from our RFP responses. The preference is to have a local company so we can control it better. The two companies are Tall Wave and Liquis Digital.

Procurement Manager Mary Doyle said her understanding was that the web site would be just for RCSC and the budget wasn't fixed or final; she also was not aware that there was a detailed budget discussed by the Technology Committee over the last year. Co-Chair Nettesheim said that our web site needs to be such that members don't get lost navigating it. Easy web site navigation for senior citizens is a huge issue. Procurement Manager Doyle said she did talk about these things with these two companies.

Co-Chair Nettesheim asked if the staff knows we've had a Technology Committee. Procurement Manager Doyle said she wished we had been involved in the web RFP process after we sent it out. There was miscommunication and right now we need to talk to General Manager D'Luzansky. Chair Rough and Co-Chair Nettesheim are meeting with General Manager D'Luzansky at 10:00am next Wednesday, May 15th.

We are seeking resumes for membership in the Technology Committee. Non-Golf Sr. Leader Mike Dirmyer wants to know how to repair relationships and rebuild the committee for next year.

We need to use MS Teams across RCSC for all official work needs.

Adjournment: The meeting adjourned at 5:05pm.   .

Next Meeting: June 12, 2024, 4:00 pm - Lakeview Center Board Room

Respectfully submitted,

Suchindran Chatterjee, Acting Secretary