

RECREATION CENTERS OF SUN CITY, INC.

Technology Committee

October 9, 2024

Chair Jim Rough called the meeting to order at 4:02pm in the Lakeview Center Board Room.

Present: Chair Jim Rough, Co-Chair Chris Nettesheim and Committee Members Suchindran Chatterjee, Mike Matusz, Mike Wendel, Randall Hutton

RCSC Staff: IT Manager Peter Orillo

Guests: Cardholders Susan Bjork, Lori Ellingson

IT Manager Peter Orillo and Communications Coordinator Aaron DeVandry introduced themselves to the committee.

Review/Amend Prior Meeting Summary: The Summary from the September 11, 2024 meeting was amended to reflect the following changes:

Guests: Added Randy Hutton (was not listed on summary)

Access Controls: Mike Matusz (Mike Wendel was listed)

The Summary was accepted as amended.

RCSC is working with TallWave for our new website, a vendor that was originally selected by this committee after an exhaustive review of Request for Information (RFI) submissions. We have weekly meetings with TallWave as we are working through the plan.

We need to get a copy of the Statement of Work and TallWaves presentation for the members and guests. Our guests have been invited to help the committee in testing the functions of the website as they become available. The expected go live date is mid-February.

We will be actively engaged in user acceptance testing. Discussion centered around several items:

- Change management process needed
- Power Point Training programs for members to use when we go live
- Template for smart phones, tablets and computers are needed
- We are planning to have a public presence and non-public members section that requires a sign-in
- We are planning on a single sign-in that takes members wherever they need to go using RCSC Member numbers and passwords
- We discussed some aspects of the site including an Interactive Calendar

Communications Coordinator Aaron DeVandry will work closely with Non- Golf Sr. Leader Mike Dirmyer on web site development. Chair Rough and Co-Chair Nettesheim will attend these meetings.

Issues from the last meeting still outstanding to be discussed:

- ✓ Business Solutions I & I
- ✓ Access Control (physical and IT access)

It'll be great to allow members to have options for receipt of RCSC information.

Access Controls: (Mike Matusz)

Support/Finance Sr. Leader McCurdy says Oakmont Center has been up and running for six months. Next coming up is an Request for Proposal (RFP) for Fairway. That will include intrusion control and security cameras.

There was also a discussion as to options for what would be the type and level of upgrading the current RCSC member cards to a superior version of access control without breaking the budget to get to military level controls. The issue of which recreation centers and public access facilities have issues with intrusion by homeless people was discussed, as not all centers have equal issues with this problem. It was also discussed that we can go overboard with access control, and we must balance the solutions with logic.

Adjournment: The meeting adjourned at 5:03pm.

Next Meeting: November 13, 2024, 4:00pm - Lakeview Center Board Room

Respectfully submitted,

Suchindran Chatterjee, Secretary